



# Evaluation of Michigan's 1003(g) School Improvement Grants

## Implementation Trends in the First Year

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January 2012

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# Executive Summary

This report summarizes implementation trends for the first year of WestEd's three-year evaluation of the 18 districts and 28 schools in Michigan that were awarded 1003(g) School Improvement Grants (SIGs) in fall 2010. This phase of the evaluation was guided by a subset of SIG implementation indicators that SIG districts and schools were expected to implement during the first year, including: recruiting and selecting staff; professional development and training; coaching; performance evaluation; decision support data systems; facilitative administration; leadership; system interventions; and assessment.

Data were collected through semi-structured telephone interviews with 51 individuals who were heavily involved with SIG planning and implementation, including district-level SIG administrators and principals of SIG schools. The interview data were supplemented with benchmarking tools completed by SIG monitors. The interview data were coded through an iterative process whereby an initial set of codes were developed and then revised based on the level of agreement between different coders. The coded interviews were examined for themes and generalizations, then analyzed and synthesized by SIG model (turnaround, transformation) and school level (elementary, middle and high). Supplemental data from the benchmarking tool were examined during analysis and synthesis of the interview data.

A number of trends were found across the SIG districts and schools in the following domains:

## Governance and Leadership

- SIG schools made appreciable modifications to both governance structures and leadership by the end of the first year. The most common modifications were changes to school schedules and increases in shared or distributed leadership.
- Changes in governance and leadership at the district level during the first year were much more limited compared to the changes in governance and leadership at schools.
- All schools reported they were allowed some degree of freedom and flexibility by districts, most commonly in the areas of staff reassignment and scheduling. Principals felt the most constraints from districts in the areas of budgeting and curricula selection.

## Recruitment and Staffing

- Overall, SIG schools met all the fundamental staffing requirements of SIG in the first year.
- In general, districts reported that they frequently relied on their standard hiring processes when screening staff for SIG schools. Only about a fifth of all SIG schools (and none of the turnaround schools) could identify highly specific critical skills or competencies that they used (or planned to use) for hiring in the first year.

## Performance Evaluation, Incentives, and Staff Removal

- Districts and schools were in the process of developing new staff performance evaluation systems and, for the most part, had not yet changed the conditions under which principals and teachers could be removed. About half of the schools made performance incentives available to the principal and teachers.

### Professional Development and Coaching

- The teachers at a majority of schools received professional development and coaching of considerable breadth and frequency, although professional development and coaching that principals received covered fewer domains and was somewhat less frequent compared to that received by teachers.

### Monitoring

- The majority of schools monitored student learning by using the state assessments as well as alternative benchmarks. A minority of schools used only the latter.
- The majority of schools had teachers administer benchmark assessments at least three times, with some teachers administering them more frequently.
- Monitoring by districts tended to focus on faithful implementation of specific SIG components, such as professional development activities and professional learning communities. Five districts reported little or no monitoring.

### Differing Trends between Turnaround and Transformation Schools

- Turnaround schools did not fill all non-teaching positions created specifically for the SIG.
- Principals of turnaround schools stated that their district's hiring requirements prevented them from taking staff performance into consideration during the hiring process.
- When incentives were available to principals, they were more likely to be at transformation schools.
- Staff at transformation schools received broader and more frequent professional development and coaching than staff at turnaround schools.
- Principals at turnaround schools appeared to focus mainly on student performance as the primary indicator of SIG progress while principals at transformation schools stressed a variety of implementation indicators to monitor SIG progress.

There are several noteworthy trends in these findings that will inform the more extensive data collection about implementation that is planned for the second year, such as unarticulated competencies and critical skills for hiring staff, variation in the support that districts provide to SIGs, and lagging implementation of certain aspects of SIG in turnaround schools.

# Introduction and Background

This report summarizes trends from the first year of implementation of Michigan’s 1003(g) School Improvement Grants (SIGs)<sup>1,2</sup> using information collected primarily from staff in districts and schools that received SIG funds. The findings are from the first phase of WestEd’s three-year evaluation of SIGs for the Michigan Department of Education (MDE). The first phase was guided by a subset of SIG implementation indicators on which progress was expected during the first year. Data were collected through semi-structured telephone interviews with the individuals who were most involved with SIG planning and implementation. The first phase of evaluation data collection had two broad purposes: 1) provide MDE with an independent snapshot of implementation progress in year one, and 2) allow the evaluation team to gather perspective and context around key elements of early implementation of SIGs. The full three-year evaluation will include a more comprehensive examination (both in terms of scope and number of data sources) of implementation, program impact, and the relationship between the two.

In this first report, we provide a brief overview of SIGs, background information on the recipients of Michigan’s SIGs in 2010, and a summary of our evaluation approach. Next, we provide information on the method and instruments used for collecting and analyzing data on SIG implementation. Then we summarize the findings for each implementation indicator and follow with a discussion of the findings in greater detail. In the final section, we discuss next steps for the SIG evaluation in the second year, based on the implementation trends found in the first year.

## BACKGROUND ON SCHOOL IMPROVEMENT GRANTS

SIGs are authorized under Title I, Section 1003(g) of the Elementary and Secondary Education Act of 1965. SIGs are awarded by the U.S. Department of Education (USED) to state educational agencies (SEAs) who, in turn, award subgrants to local educational agencies (LEAs). LEAs are then responsible for distributing funds to struggling schools. The goal is to enable struggling schools to make adequate yearly progress (AYP) and exit from improvement status. Regular appropriations for SIGs increased from \$125 million in 2007 to \$546 million in 2009. However, in 2009, SIG funding was greatly supplemented through the American Recovery and Reinvestment Act (ARRA), which added \$3 billion for SIGs (U.S. Government Accountability Office, 2011). In order to receive a subgrant, LEAs must demonstrate that they are committed to using these funds to raise student achievement in their persistently lowest achieving schools. SEAs may award an LEA up to \$2,000,000 per year for each qualified school in the district. Eligible schools in 2010 needed to meet the requirements for one of three tiers:

**Tier I** – Title I schools in improvement, corrective action, or restructuring that were (1) the lowest-achieving five percent in the state, or (2) high schools with a graduation rate under 60 percent. Elementary schools could also be eligible if they were achieving at the same rates as the

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<sup>1</sup> Although the 1003(a) and 1003(g) SIGs are distinct and separate funding streams, the use of “SIG” in this report refers to the latter only.

<sup>2</sup> The focus of the evaluation and the current report is the 28 schools in Michigan that received 1003(g) SIG funds beginning in fall 2010. Additional schools have received SIG awards since then; however, they are outside the scope of the current evaluation.

persistently lowest achieving schools and had not made AYP for two years or were in the lowest 20 percent of schools based on proficiency.

**Tier II** – Secondary schools that were eligible for but did not receive Title I funds, and (1) were among the five percent lowest-achieving secondary schools in the state, or (2) had a graduation rate under 60 percent. Secondary schools were also eligible if they were achieving no higher than the highest-achieving school identified as persistently low-achieving, or had a graduation rate under 60 percent and had not made AYP for two years or were in the lowest 20 percent of schools based on proficiency.

**Tier III** – Title I schools in improvement, corrective action, or restructuring that did not meet the criteria for Tier I. Additionally, Title I schools that did not meet the criteria for Tier I or II and had not made AYP for two years or were in the lowest 20 percent of schools based on proficiency could be classified as Tier III<sup>3</sup>.

Eligible Tier I and Tier II schools that received funding were required to implement one of four SIG models: restart, school closure, transformation, or turnaround. Each model includes a specific set of required as well as permissible activities. Exhibit 1 outlines the required activities for each of the four models.

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<sup>3</sup> Tier III sites were only eligible for SIG program funds after all Tier I and Tier II schools within the district were served.

## Exhibit 1: SIG Model Requirements

Model	Requirements
Restart	<ul style="list-style-type: none"> <li>• Convert or close and reopen the school as a charter school</li> <li>• Use a rigorous review process to select a charter school operator, charter management organization or a education management organization to operate the school</li> <li>• Enroll any previous student who wishes to attend the school</li> </ul>
Closure	<ul style="list-style-type: none"> <li>• Close the school</li> <li>• Enroll students from the school in other schools in the district that are higher-achieving</li> </ul>
Transformation	<ul style="list-style-type: none"> <li>• Replace the school principal</li> <li>• Use a rigorous, transparent, and equitable evaluation system that takes into account student growth and is designed with teacher and principal input</li> <li>• Reward staff who positively affect student outcomes and remove those who do not</li> <li>• Provide ongoing professional development aligned with the instructional program so staff can successfully implement reform strategies</li> <li>• Implement a system of rewards and incentives to recruit and retain effective staff</li> <li>• Use data to identify and implement a research-based instructional program aligned vertically and with state academic standards</li> <li>• Promote the continuous use of student data to inform and differentiate instruction</li> <li>• Provide increased learning time</li> <li>• Provide mechanisms for family and community engagement</li> <li>• Provide operational flexibility to fully implement change</li> <li>• Receive ongoing, intensive technical assistance and support from the LEA, SEA or an external partner</li> </ul>
Turnaround	<ul style="list-style-type: none"> <li>• Replace the school principal and provide the principal with the operational flexibility to implement change</li> <li>• Use locally adopted competencies to measure staff effectiveness</li> <li>• Screen and re-hire no more than 50% of the current staff</li> <li>• Implement a system of rewards and incentives to recruit and retain effective staff</li> <li>• Provide professional development aligned with the instructional program so staff can successfully implement reform strategies</li> <li>• Adopt a new governance structure for added flexibility and greater accountability</li> <li>• Use data to identify and implement a research-based instructional program aligned vertically and with state academic standards</li> <li>• Promote the continuous use of student data to inform and differentiate instruction</li> <li>• Provide increased learning time</li> <li>• Provide social-emotional and community-oriented services and supports</li> </ul>

During the first school year of SIG funding that was supplemented with ARRA funds (i.e., 2010-11), 1,228 out of over 15,000 eligible schools in 49 states and Washington, D.C. were awarded SIGs. The plurality of SIG grants were awarded to high schools (48 percent) followed by elementary schools (24 percent), middle schools (21 percents), and non-standard schools (7 percent). A majority of the Tier I and Tier II schools selected the transformation model (73 percent) with the turnaround model being the second most selected (20 percent). Relatively few schools chose the restart or closure models (four and two percent respectively) (Hurlburt, Le Floch, Therriault, & Cole, 2011).<sup>4</sup>

<sup>4</sup> These percentages do not account for Rhode Island because of continued delays in awards to the state's LEAs for the 2010-11 SIG. (<http://www2.ed.gov/programs/sif/summary2010/risigcoltr.pdf> ; accessed on December 12, 2011).

## MICHIGAN'S SCHOOL IMPROVEMENT GRANTS

In 2010, Michigan received the seventh-largest ARRA-supplemented SIG grant in the nation, \$115 million. A portion of these funds, \$86.25 million, was available for immediate grant awards (Scott, 2011).<sup>5</sup> There were 228 Tier I, II, and III schools in Michigan that were eligible to apply for the SIG grants in Michigan in 2010, 108 of which were Tier I and II schools. These schools were deemed eligible based on their state testing data from the 2007-2008 and 2008-2009 school years (Hurlburt, Le Floch, Therriault, & Cole, 2011).

Eighty-four of the eligible schools applied for SIG funds. MDE used a variety of factors in reviewing applications. First, MDE reviewed student academic performance on the Michigan Educational Assessment Program (MEAP) and Michigan Merit Examination (MME) in the three preceding academic years. MDE also reviewed each school's Comprehensive Needs Assessment tool, or similar instruments or analysis of school and student needs. Michigan required that applicants submit evidence of engagement on the part of community stakeholders, including parents, unions, and the local school board. The selected schools were expected to set rigorous, achievable goals to increase academic performance each year, and to use interim assessments to provide regular achievement progress reports. For high schools, ACT's PLAN and EXPLORE were required for assessment of college readiness.

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### DESCRIPTION OF MICHIGAN'S 2010 SIG GRANTEEES

MDE awarded funds to 28 of the 84 applicants in 2010. The characteristics of these schools appear in Exhibits 2 and 3. The schools are located in 18 school districts. Each district has a single SIG school except for three urban districts with multiple schools that were awarded SIGs. These include the Detroit City School District with six schools, Grand Rapids Public Schools with five schools, and Saginaw City School District with two schools. In addition to the 13 SIG schools in these three urban districts, there are four other SIG schools in other urban areas, and six and five SIG schools located in suburban and rural communities, respectively. Individual grants ranged in size from approximately \$605,000 to \$4.9 million, with an average grant per school of \$3 million, to be expended over three years. Nineteen of the SIG schools selected the transformation model while nine opted for the turnaround model. Michigan selected 16 high schools, seven middle schools, four elementary schools, and one K-12 charter school. All of the elementary schools are in a single district. The number of schools at each level that adopted either the transformation or turnaround model can be found in Exhibit 4.

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<sup>5</sup> The remainder of the \$115 million was rolled into a subsequent round of SIGs awarded to additional schools in 2011, which are not included in the current evaluation.

**Exhibit 2: SIG School Information Sheet 1**

District Name	School Name	Model Selected <sup>1</sup>	Tier	TOTAL SIG I Allocation	Level	Low grade	High Grade
Adrian City School District	Adrian High School	Transformation	2	\$2,750,221.00	High	9	12
Buchanan Community Schools	Buchanan High School	Transformation	2	\$1,947,250.00	High	9	12
Buena Vista School District	Buena Vista High School	Transformation	2	\$2,496,572.00	High	9	12
Detroit City School District	Farwell Middle School	Turnaround	2	\$1,355,741.00	Middle	5	8
	Nolan Elementary School	Transformation	2	\$2,734,961.00	Elementary	K	8
	White Elementary School	Transformation	2	\$2,764,192.00	Elementary	PK	6
	Dixon Educational Learning Academy (f/k/a Lessenger Elementary-Middle School)	Turnaround	1	\$3,340,988.00	Elementary	K	8
	Phoenix Elementary	Turnaround	1	\$1,824,980.00	Elementary	K	8
Fitzgerald Public Schools	Southwestern High School	Turnaround	1	\$3,039,952.00	High	9	12
	Fitzgerald Senior High School	Transformation	2	\$1,014,461.00	High	9	12
Godfrey-Lee Public Schools	Lee High School	Transformation	2	\$2,167,506.00	High	9	12
Grand Rapids Public Schools	Ottawa Hills High School	Transformation	2	\$5,349,927.00	High	9	12
	Union High School	Transformation	2	\$5,349,927.00	High	9	12
	Alger Middle School	Turnaround	2	\$4,918,511.00	Middle	6	8
	Gerald R. Ford Middle School	Turnaround	2	\$4,166,789.00	Middle	6	8
	Westwood Middle School	Turnaround	2	\$4,918,511.00	Middle	6	8
Grant Public School District	Grant High School	Transformation	2	\$1,719,779.00	High	9	12
Mt. Clemens Community School Dist.	Mount Clemens High School	Transformation	2	\$1,556,272.00	High	9	12
Mt. Morris Consolidated Schools	E.A. Johnson Memorial H.S.	Transformation	2	\$1,562,309.00	High	9	12
Oak Park City School District	Oak Park High School	Turnaround	2	\$4,234,240.00	High	9	12
Romulus Community Schools	Romulus Middle School	Transformation	2	\$5,328,664.00	Middle	7	8
Saginaw City School District	Arthur Hill High School	Transformation	2	\$4,392,512.00	High	9	12
	Thompson Middle School	Transformation	2	\$3,382,134.00	Middle	6	8
School District of the City of Inkster	Inkster High School	Turnaround	2	\$5,447,000.00	High	9	12
Springport Public Schools	Springport High School	Transformation	2	\$1,596,160.00	High	9	12
Van Dyke Public Schools	Lincoln High School	Transformation	2	\$1,037,843.00	High	9	12
Waldron Area Schools	Waldron Middle School	Transformation	2	\$605,500.00	Middle	6	8
Weston Preparatory Academy	Weston Preparatory Academy	Transformation	2	\$1,756,080.00	Non-standard	K	12
<b>TOTAL:</b>				<b>\$82,758,982.00</b>			
<b>AVERAGE:</b>				<b>\$2,955,677.93</b>			

<sup>1</sup> A total of 28 schools (9 turnaround and 19 transformation schools).

**Exhibit 3: SIG School Information Sheet 2**

District Name	School Name	Model Selected <sup>1</sup>	Tier	TOTAL SIG I Allocation	Locale	Enrollment <sup>2</sup>	% FRPL <sup>3</sup>	% non-white <sup>4</sup>
Adrian City School District	Adrian High School	Transformation	2	\$2,750,221.00	Urban fringe	1,111	50.81	32.12
Buchanan Community Schools	Buchanan High School	Transformation	2	\$1,947,250.00	Urban fringe	500	37.68	10.79
Buena Vista School District	Buena Vista High School	Transformation	2	\$2,496,572.00	Rural	359	87.11	98.97
Detroit City School District	Farwell Middle School	Turnaround	2	\$1,355,741.00	Central city	513	90.00	99.35
	Nolan Elementary School	Transformation	2	\$2,734,961.00	Central city	626	94.06	99.76
	White Elementary School	Transformation	2	\$2,764,192.00	Central city	586	91.92	83.72
	Dixon Educational Learning Academy (f/k/a Lessenger Elementary-Middle School)	Turnaround	1	\$3,340,988.00	Central city	400	86.86	98.63
	Phoenix Elementary	Turnaround	1	\$1,824,980.00	Central City	652	98.69	73.64
	Southwestern High School	Turnaround	1	\$3,039,952.00	Central city	653	46.83	83.99
Fitzgerald Public Schools	Fitzgerald Senior High School	Transformation	2	\$1,014,461.00	Central city	1,035	66.88	52.42
Godfrey-Lee Public Schools	Lee High School	Transformation	2	\$2,167,506.00	Central city	342	86.48	80.56
Grand Rapids Public Schools	Ottawa Hills High School	Transformation	2	\$5,349,927.00	Central city	833	87.84	95.64
	Union High School	Transformation	2	\$5,349,927.00	Central city	824	86.32	75.09
	Alger Middle School	Turnaround	2	\$4,918,511.00	Central city	473	92.54	93.88
	Gerald R. Ford Middle School	Turnaround	2	\$4,166,789.00	Central city	342	96.05	96.71
	Westwood Middle School	Turnaround	2	\$4,918,511.00	Central city	329	94.62	79.03
Grant Public School District	Grant High School	Transformation	2	\$1,719,779.00	Rural	637	41.02	18.42
Mt. Clemens Community School Dist.	Mount Clemens High School	Transformation	2	\$1,556,272.00	Urban fringe	534	82.39	73.42
Mt. Morris Consolidated Schools	E.A. Johnson Memorial H.S.	Transformation	2	\$1,562,309.00	Rural	765	63.55	25.07
Oak Park City School District	Oak Park High School	Turnaround	2	\$4,234,240.00	Urban fringe	1,338	59.10	96.81
Romulus Community Schools	Romulus Middle School	Transformation	2	\$5,328,664.00	Urban fringe	553	70.62	65.51
Saginaw City School District	Arthur Hill High School	Transformation	2	\$4,392,512.00	Central city	1,408	76.84	85.28
	Thompson Middle School	Transformation	2	\$3,382,134.00	Central city	948	90.26	81.60
School District of the City of Inkster	Inkster High School	Turnaround	2	\$5,447,000.00	Urban fringe	1,592	65.59	99.29
Springport Public Schools	Springport High School	Transformation	2	\$1,596,160.00	Rural	315	50.45	4.15
Van Dyke Public Schools	Lincoln High School	Transformation	2	\$1,037,843.00	Central city	889	65.82	50.88
Waldron Area Schools	Waldron Middle School	Transformation	2	\$605,500.00	Rural	73	70.51	2.56
Weston Preparatory Academy	Weston Preparatory Academy	Transformation	2	\$1,756,080.00	Central city	471	79.56	99.51
				<b>TOTAL:</b>	<b>\$82,758,982.00</b>	<b>AVERAGE:</b>	<b>75.37</b>	<b>69.89</b>
				<b>AVERAGE:</b>	<b>\$2,955,677.93</b>			

<sup>1</sup>A total of 28 schools (9 turnaround and 19 transformation schools); <sup>2</sup>Enrollment in 2010 – 11; <sup>3</sup> percent free-and reduced-price lunch eligible in 2009-10; <sup>4</sup> percent non-white students in 2009-10.

All 28 schools had relatively high percentages of students who were eligible for free- and reduced-price lunches. The range was from 38 to 99 percent of the student population, with an average of 75 percent. The racial composition of the student bodies varied, with the proportion of non-white students ranging from 3 percent to nearly 100 percent, with an average of 70 percent. Rural SIG schools tended to have lowest percentages of non-white students at their schools.

**Exhibit 4: School Distribution for Different SIG Models**

	Transformation	Turnaround	Total
Elementary	2	2	4
Middle	3	4	7
High	13	3	16
K-12 Charter	1	0	1
<b>Total</b>	<b>19</b>	<b>9</b>	<b>28</b>

**OVERVIEW OF THE EVALUATION OF MICHIGAN’S SIGS**

In July 2011, MDE contracted with WestEd to conduct an independent evaluation of the 28 SIGs awarded in 2010. The evaluation, being conducted over three years, is both formative and summative in order to provide information that can be used to improve and enhance the SIG interventions, and to determine the effectiveness of the transformation and turnaround models. Across the three years, the evaluation combines quantitative and qualitative approaches integrating on-site observations, interviews, surveys, and relevant student- and school-level outcomes for all districts and schools receiving SIG funding, as well as in-depth case studies of six SIG schools. In addition, the evaluation is using a matched-comparison group of schools that did not receive SIG funds in order to estimate the impact of the SIG. By the end of the three-year evaluation, the effectiveness of each component of the turnaround and transformation models will be documented, as well as how various components of the turnaround and transformation models are likely contributing to the overall success of the schools.

The three primary research questions across the three-year evaluation are:

- (1) How are the SIGs implemented at the district and school levels?
- (2) Does receipt of SIG funding have an impact on outcomes for low-performing schools?
- (3) How is implementation of the two SIG intervention models (including specific strategies within those models) related to improvement in outcomes for SIG schools?

Data from a number of sources are being used to determine how districts and schools actually implement and coordinate the components of the transformation and turnaround models. For example, during each year of SIG implementation, we will conduct semi-structured interviews of district staff at the 18 districts responsible for assisting with reform efforts, and the principals and other staff at the 28 schools receiving SIG funds. Once schools are further along implementing their grants in years 2 and 3, we will collect implementation data through a web-based survey of teachers in each of the SIG schools. In addition, to provide more in-depth information about the

implementation of the SIG models and their components, we will conduct a site visit at each of the 28 schools during year two. During year three, we will identify three schools that have shown the most progress on SIG implementation and student outcomes, and three schools that have shown the least progress on implementation and/or declines on student outcomes. We will conduct case studies at these six schools.

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## THE CURRENT REPORT

The current report addresses the first research question: *How are the SIGs implemented at the district and school levels?* Specifically, this interim report focuses on how the 18 districts and 28 schools have implemented their transformation and turnaround strategies during the first grant year (2010-11 school year). Subsequent reports will update findings related to the first research question and will address the second and third research questions as well. This interim report does not address student academic outcomes at SIG schools because of Michigan's cycle for assessing achievement for elementary and middle school students. The MEAP is administered each fall to assess proficiency for the previous academic year. As a consequence, an assessment of any given elementary or middle school's progress on standardized state assessments cannot be ascertained until the following spring. MEAP scores for the 2010-2011 academic years (the first year that the SIG was implemented) were not available to analyze for this interim report. Likewise, associations between specific strategies and improvement in outcomes cannot be addressed without the 2010-11 student outcome data; thus, they will not be discussed in this report.<sup>6</sup>

The findings for this first interim report are derived from the analysis of interviews with: district-level SIG administrators, principals of SIG schools and (to a lesser extent) school-level SIG specialists (i.e., the primary individual at each school who was responsible for assisting the principal with SIG administration in the first year of implementation). Where applicable, these findings were supplemented with data obtained from the state monitors. Details on data collection and analysis can be found in the Methodology section. Findings focus on the nature of staffing changes made by SIG recipients in their first year as well as the nature of the activities that were implemented, such as professional development and coaching activities. The report also focuses on the challenges with implementing the various components of school improvement efforts. The findings are reported in the aggregate across all districts and schools, as well as disaggregated by improvement model (turnaround, transformation) and by school level (elementary, middle, high) when differences among these subgroups of schools were detected.

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<sup>6</sup> At this time, MME scores for high school are available for the 17 SIG high schools. However, because high schools compose only a portion of the study sample, the impact of the SIG cannot be estimated at this time. An analysis of SIG impacts based on both MME and MEAP scores will be included in the next report.

# Methodology

## IMPLEMENTATION INDICATORS AND INTERVIEW PROTOCOLS

We created implementation indicators for both the district and school levels based on the core components that are critical for program implementation as identified by Finsen, Naomi, Blasé, and Wallace (2007), MDE's School Improvement Framework, and best practices of school turnaround as identified by WestEd's School Turnaround Center. The complete set of indicators is:

- Recruiting and staffing
- Professional development/training
- Coaching
- Performance evaluation
- Decision support data systems
- Facilitative administration
- Leadership
- System interventions
- Stakeholder involvement and accountability
- Family/Community engagement
- School environment/climate
- Curriculum
- Instruction
- Assessment
- Alignment of fiscal and human resources

A complete description of each indicator is in Appendix A. These indicators form the framework for the entire evaluation and all data collection instruments. Over the course of the three-year evaluation, each indicator will be addressed comprehensively. Data on these indicators will be collected in stages throughout the evaluation beginning with the interviews conducted for this first-year evaluation.

Data collection for the current report focused on the following indicators only: (1) recruiting and selecting staff; (2) professional development and training; (3) coaching; (4) performance evaluation; (5) decision support data systems; (6) facilitative administration; (7) leadership; (8) system interventions; and (9) assessment.

Our evaluation focused on these indicators because they represent critical first steps in the adoption of school reform models. Subsequent data collection will provide information on the complete set of indicators.

## DATA COLLECTION

WestEd staff conducted interviews with district-level SIG administrators, principals of SIG schools, and school-level SIG specialists. The interview protocols can be found in Appendix B. Interviews were conducted by WestEd staff with experience collecting data from telephone interviews. For each interview, the staff member prepared by reviewing the SIG application for that particular district and school. At the beginning of each interview, the interviewer introduced himself or herself as an employee at WestEd who had been contracted by MDE to assess the SIGs. Because of the number of initiatives, state and federal statutory requirements, and funding streams related to school improvement and persistently lowest-achieving schools, each interviewee was reminded that the discussion would pertain only to the first year's implementation of the SIG awarded in 2010. Interviewees were told that for this particular interview, WestEd was collecting information about the decisions and strategies that schools and districts undertook in year one related to SIG, and about any constraints they faced as they worked to implement intervention models intended to improve student outcomes. They were also told that WestEd was conducting the same interviews with representatives from each school and district that received SIG funds in 2010. Finally, respondents were told that the information from these interviews would be reported in the aggregate to MDE and that specific responses to questions would not be identifiable. Responses to interview questions were typed during the interviews, and interviewers made additional notes on the forms after completing each interview.

### INTERVIEWS WITH DISTRICT AND SCHOOL STAFF

We conducted telephone interviews with 51 district SIG administrators, SIG school principals, and SIG school specialists in fall 2011. The number of individuals we interviewed who were in each role in the 2010-11 school year is displayed in Exhibit 5. Several interviewees filled more than one of these roles in 2010-11. For two SIG schools, the district administrator was the same individual as the principal, and the same person acted as the district administrator and the school specialist for two other SIG schools.

**Exhibit 5: Role of Year One Interviewees in SIG Schools and Districts**

Role(s) of the Interviewee	Number
District administrator only	13
School principal only	24
School specialist only	10
District administrator and school specialist	2
District administrator and school principal	2
<b>Total Individuals Interviewed</b>	<b>51</b>

## **DISTRICT SIG ADMINISTRATORS**

We also attempted to interview someone from each of the 18 districts. These district SIG administrators were the individuals who had the primary responsibility for overseeing administration of the SIGs at the district level in 2010-11. We interviewed 17 of the 18 district administrators. All but one of these individuals served as a SIG administrator in 2010-11. Ten of the district administrators reported they were the individual primarily responsible for implementation of the SIG at the district level, while five district administrators were members of a district-level SIG administration team. In one district, we spoke to members of a consulting firm that was hired to organize that district's SIG effort. In two instances, the district SIG administrator was also the principal of the SIG school and, in two other cases, the district administrator was also the school's SIG specialist. The actual job descriptions of the district administrators varied considerably. Three of the district administrators were district superintendents, three were assistant superintendents, and three were in charge of districtwide school transformation or reform efforts. Others described themselves as SIG coaches, members of the governance team, or administrative consultants. Several district SIG administrators did not provide their formal title.

The specific roles and duties of the district administrator varied from district to district, with the majority of the district administrators focused on coaching the school principals on grant requirements and monitoring the school improvement plan to confirm the plan was implemented as written. About a third of the administrators wrote the grant, planned timelines, and selected the model used. Also, approximately one third of the district administrators viewed their role as being responsible for district oversight of the grant's budget, coordination between the business office and the school, and helping prioritize funds and activities. Findings indicated the other major tasks of the district administrators were attending networking meetings at district, county and state levels, and being the contact person for the MDE. By networking with others, they were able to learn from each other and stay abreast of change in SIG grant requirements. Overall the district administrators informed the school staff of grant requirements by presenting an overview of the grant as well as the specifics, and helping staff to discern what to do when the rules changed and to remain focused on increasing student achievement.

## **SIG SCHOOL PRINCIPALS**

WestEd staff attempted to interview individuals who were SIG school principals during 2010-11. In most cases, this individual was still at the same SIG school. In a few cases, the principal from year one was no longer at the SIG school. Given that these individuals were in the best position to discuss SIG implementation at their former schools, we made an additional effort to interview them. When that was not possible, we interviewed the current principals at the SIG schools. Because the interviews were conducted in fall 2011, it was assumed that new principals would still be able to provide valuable information about implementation progress in the previous year.

We interviewed 26 SIG school principals, 20 of whom were principals during 2010-11 and 2011-12 at the same schools. Three principals had been SIG school principals during the 2010-11 school

year, but were no longer at the school by time we conducted the interview in fall 2011. One of these principals had retired, another was on medical leave, and the third had been removed from the school. Three other current principals had not been the principal during the 2010-11 school year. We interviewed these individuals nonetheless because we could not reach the former principal and we determined that the current principals could still provide important information about SIG implementation in the previous year. We were not able to interview anyone in the role of principal despite repeated attempt to schedule interviews for two SIG schools.

The majority of the principals stated that their role during 2010-11 was to ensure fidelity of implementation and monitor implementation of all SIG requirements. Half of the principals discussed hiring staff to make certain that all personnel and programs were in place to support the SIG grant. They instituted programs and ideas in the school to meet the goals of the SIG grant, such as starting professional learning communities, and hiring and monitoring external service providers. They oversaw different departments within the school to ensure everyone was involved and working together to meet the goals set by the SIG team. The principals facilitated communication among the district, the school improvement teams, teachers, students, and parents. A small number of the principals discussed being involved in reviewing student benchmark data, observing teachers in their classrooms, and “clearing the path so [teachers and students] can get down to the business of teaching and learning.” Only three principals mentioned controlling the budget and approving expenses as roles they played regarding the SIG.

## **SIG SCHOOL SPECIALISTS**

We also attempted to interview the SIG school specialist. In some cases, we were told that the principal did not choose a designated SIG specialist or those duties were distributed among many individuals. We interviewed 12 individuals who were SIG specialists during 2010-11 school year. One school SIG specialist was not available for an interview. Fifteen SIG schools did not have anyone designated as the primary individual, other than the principal, who was responsible for coordinating SIG implementation. The majority of the school specialists focused on making sure all resources, such as external providers, coaching, and professional development, were coordinated and aligned with the school improvement goals. They accomplished this goal by acting as leadership coaches to principals, supporting teachers through classroom observations, and providing professional development. Less than half discussed how their role included ensuring benchmark assessments were completed, and focusing on monitoring student achievement. They also oversaw other projects, ensuring that all components fit seamlessly with the school improvement plan and other reform measures. Several discussed serving as the liaison between the district and the state, with the focus on communicating SIG grant information from the state back to the school.

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## **BENCHMARKING TOOLS**

Michigan is one of eight states to monitor its SIG schools at least once a month in order to assess progress towards SIG goals (Hurlburt, Le Floch, Therriault, & Cole, 2011). Michigan hired monitors

to conduct visits to each SIG school weekly during the beginning of the grant period, and monthly as the year progressed. The data collected by monitors during site visits were synthesized into benchmarking tools. The completed benchmarking tools (one for each school, updated three times annually) were shared by MDE with the evaluation team and were used as a supplemental source of data on recruiting and selecting staff, and performance evaluation.

## DATA ANALYSIS

Interview responses were coded by WestEd staff with experience coding, analyzing, and synthesizing similar data. We developed a preliminary set of codes for each indicator based on prior research and by coding samples of the data. Codes were assigned to statements based on these categories. In order to assure inter-rater reliability, a subset of the indicators was coded by a second researcher. These codes were then modified as necessary to increase agreement. Then, key themes that were expressed as words and phrases were listed and counted according to the frequency of their occurrence within the qualitative data. Using this iterative process, codes were modified and data re-examined throughout the entire coding process. During analysis, staff examined the codes for themes and generalizations. This involved taking one piece of data (e.g., one statement in an interview regarding a specific implementation indicator) and comparing it with others.

Once coding was completed, the data were analyzed and summarized across schools, and by model (turnaround and transformation) and school level (elementary, middle, and high). Notable differences between models or school levels are discussed in the findings. Supplemental data from the benchmarking tool were examined during analysis and synthesis of the interview data.

# Findings - SIG Implementation in Year One

This section of the report presents findings from our analyses of data from the semi-structured telephone interviews with district and school staff, supplemented with data from the state's monitoring benchmarking tool. First, we present a summary of the trends for each indicator we examined in the first implementation year. We discuss trends in the aggregate across all 28 schools and 18 districts, highlighting diverging trends between SIG models or school levels where warranted. The next section discusses these trends in more detail. Data collection during this first phase of the evaluation focused on the subset of indicators that represent critical first steps in the adoption of school reform models. Findings in subsequent reports will focus on the full set of indicators and discuss the trends found for the current indicators over the three years of SIG implementation.

## SUMMARY OF THE FINDINGS

### DISTRICT AND SCHOOL GOVERNANCE AND LEADERSHIP

We found that SIG schools made appreciable modifications to both governance structures and leadership by the end of the first year. The most common modifications were changes to school schedules (namely, extension of the school day) and principals exercising shared or distributed leadership so that school staff played a larger role in key decisions regarding school policies and practices. Standing SIG teams often provided the opportunity for shared leadership at the schools. These teams set the parameters for SIG implementation and operationalized progress indicators. In addition, a common theme at schools was increased teacher empowerment through creation of department heads and professional learning communities, and through the provision of professional development and coaching in areas such as data use and instruction.

Changes in governance and leadership at the district level during the first year were much more limited compared to the changes at schools. In fact, staff from most districts and schools claimed that their districts had yet to modify their culture to a degree that significantly improved the functioning of SIG schools. However, despite the dearth of wholesale structural or procedural changes at the district level, all schools reported they were allowed some degree of freedom and flexibility by districts - most commonly in the areas of staff reassignment and scheduling. Principals felt the most constraints from districts with budgeting and selecting curricula. Finally, districts reported that they helped empower teachers by offering professional development and fostering development of professional learning communities.

The most frequently mentioned obstacle to SIG implementation during the first year involved district bureaucracy. This seemed to be more of an impediment at turnaround schools compared to transformation schools. Specifically, individuals spoke of delays in the release of SIG funds, as well as lengthy multi-step approval processes required by the district, both of which led to substantial delays in obtaining technologies, materials, and staff. Many respondents claimed this was at least part

of the reason why SIG plans for the first year were not fully implemented and that they could not spend all of the funds allocated for that year.

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## **STAFF RECRUITMENT AND SELECTION**

By and large, SIG schools met all the fundamental staffing requirements under SIG in the first year. For example, all SIG schools replaced the school principal and all but one of the turnaround schools screened their staff and rehired no more than 50 percent of teachers. However, turnaround schools fell short of filling all non-teaching positions created specifically for the SIG. Generally, we found that principals of turnaround schools felt their district's hiring requirements, which gave priority to retaining teachers on the basis of seniority, prevented them from taking staff performance into consideration during the hiring process. In addition, turnaround principals expressed frustration that the SIG awards were announced near (or at) the beginning of the 2010-11 school year, which prevented them from being able to hire new, non-teaching staff before the start of the school year.

Only about a fifth of all SIG schools could identify very specific critical skills or competencies that were used - or that they planned to use - for hiring. The use of locally adopted skills and competencies is required for turnaround schools; however, these were less fully developed or articulated at turnaround schools compared to transformation schools. In general, districts reported that they frequently relied on their standard hiring processes when screening staff for SIG schools. When more specific skills and competencies were described by district school staff, they usually revolved around technology use in the classroom, data-driven instruction, and the ability to work in a collaborative environment.

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## **PERFORMANCE EVALUATION, INCENTIVES, AND STAFF REMOVAL**

In 2010-11, most districts and schools were developing new staff performance evaluation systems; very few districts had comprehensively modified their procedures for principal and teacher evaluation. Only two districts specifically referred to modifying their principal evaluation processes in response to SIG requirements. At one school, the evaluation process changed to include reviewing records of actual SIG implementation against grant plans. At the second, the process changed to include data on student achievement. Findings indicated that most districts and schools had not yet changed the conditions under which principals and teachers could be removed. There appeared to be no common elements (e.g., critical skills for removal) across the evaluation systems for principals. About half of the schools made a performance incentive available to the principal. When such incentives were available, they were almost always tied to student performance and they were more likely to be aimed at transformation school principals.

The most common element of the teacher evaluation process in 2010-11 was classroom observation. Student academic growth was an element at several schools. The district's standard procedure for removing teachers was in place at about a third of the schools while new procedures were being developed (but not in place) at several other schools. Incentives for staff other than principals were in place at about half the schools with many district and school staff indicating their implementation

was delayed due to negotiations between the district and the teachers' bargaining unit. Indeed, respondents cited difficulty implementing some SIG requirements (e.g., hiring, scheduling, implementing plans for performance evaluation, provisions for staff incentives and removal) when they necessitated negotiations with unions representing teachers and other staff. Teacher unions were cited as impediments to implementation in seven schools (four in a single large district), with three of these schools having had adopted the turnaround model.

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## **PROFESSIONAL DEVELOPMENT AND COACHING**

SIGs provided for significant training in support of school reform. Overall, we ranked the majority of schools as either high or medium on the breadth and frequency of professional development and coaching delivered to both teachers and principals, although professional development and coaching that principals received covered fewer domains and was less frequent compared to that received by teachers. In addition, principals and teachers at transformation schools received broader and more frequent professional development and coaching than staff at turnaround schools.

Teachers received professional development in a variety of areas, including: instructional strategies, curriculum and content standards, support for struggling students, instruction for English learners, behavior management, peer observation, data use, and classroom observation. Principals received professional development that reflected their leadership roles and the fact that they managed SIG activities. The content of coaching for principals focused on supporting effective SIG implementation (e.g., aligning curriculum, instruction, and assessments; monitoring teachers; leadership skills). Coaching content for teachers primarily focused on literacy or mathematics content.

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## **MONITORING BY DISTRICTS AND SCHOOLS**

All schools and districts monitored SIG implementation to some degree; however, the form and frequency of monitoring varied greatly. Not surprisingly, principals in general tended to engage in monitoring on a more regular basis than districts, often on a monthly to weekly (and sometimes daily) basis.

Overall, monitoring by districts focused on faithful implementation of specific SIG components such as professional development activities and professional learning communities. The methods that districts used to monitor schools ranged from classroom observations to reviewing reports submitted by the schools. Most districts monitored on a quarterly or monthly basis. The majority of districts used student performance on state assessments and benchmarking tools to identify gaps in the curricula and re-design them. However, five districts reported little or no monitoring in 2010-11.

The majority of schools monitored student learning by using the state assessments as well as alternative benchmarks, while a minority of schools used only the latter. The majority of schools had teachers administer benchmark assessments at least three times in the first year and some teachers administering them even more frequently (e.g., monthly). In addition, the majority of schools often

used meetings between the administration and teams of teachers to make data-informed decisions about instruction. In the first year, principals at turnaround schools appeared to take a somewhat comprehensive approach to monitoring but focused mainly on student performance as the primary indicator. Principals at transformation schools, on the other hand, incorporated a greater variety of implementation indicators including parent and student surveys, and monitored instruction with less emphasis on student performance as a measure of implementation.

## DETAILED DISCUSSION OF THE FINDINGS

### GOVERNANCE AND LEADERSHIP

This section provides an overview of modifications that were made to governance and leadership during the first year of SIG implementation at both the school and district levels. In this section, we first review shifts in governance and leadership at the SIG schools. This is followed by a discussion of shifts in these same areas at the district level.

#### CHANGES IN GOVERNANCE AND LEADERSHIP AT THE SCHOOL LEVEL

Large-scale changes are intended to accompany both the transformation and turnaround models in SIG schools. Consequently, modifications in both governance and leadership usually are required to facilitate these changes. School and district staff were asked about any modifications in schools' organizational structures following adoption of the SIG. The most common modification discussed was changes to school schedules, namely extension of the school day. In addition, staff at one-fourth of the schools cited adding staff (mainly experts in data analysis and data-driven decision making), using existing staff in new capacities, creating professional learning communities, and hiring coaches and facilitators as significant changes in organizational structure. Finally, staff mentioned that principals utilized shared or distributed leadership, resulting in major changes. In these cases, shared leadership included the creation of SIG teams, identification of content team leads or department heads, or reformulation of governance boards to include teachers, counselors and other administrative staff.

The creation of a SIG leadership team is one way that school principals can expand and share leadership, increasing staff input into reforms and changes that are implemented in schools. Formulation of a standing SIG team provided schools with consistent leadership and decision-making. Twenty-one schools reported forming teams before or during the first year of the SIG. In several cases, these were school transition teams that were formed before the SIG award and maintained after receipt of SIG funding. These teams usually comprised at least one school administrator (most often the principal or an assistant principal), subject content leaders, grade-level leaders, or departmental heads. Most of the school-level SIG teams also included other school staff such as a data specialist, special education staff, instructional coaches, or school counselors. Only a few teams included students, parents, or other stakeholders from the community. The most commonly reported role of the school-level SIG teams was designing the SIG plan, setting goals for SIG

implementation, and creating indicators of progress. Several teams were charged with integrating the SIG plan with the school improvement plans that preceded SIG. Other schools reported their SIG teams were responsible for assessing progress towards goals by reviewing data from formative assessments and other benchmarks, or that they actively supported teachers by planning teacher professional development, advising instructional initiatives, coaching teachers, or communicating with their internal professional learning communities.

## **CHANGES IN GOVERNANCE AND LEADERSHIP AT THE DISTRICT LEVEL**

Any major shifts in governance and leadership related to SIGs are expected mainly at the school level. Schools are the targets of the transformation or turnaround models, and are responsible for adhering to the models' requirements. However, because LEAs apply for the grants on behalf of the schools, the district is expected to provide support to and monitoring of SIG recipients. Because districts are expected to serve both these functions, both district and school staff were asked about the extent to which the district modified organizational structures to better support principals and teachers at SIG schools. The most frequent response from both district and school staff was that the district had yet to modify its culture to a degree that improved the functioning of the SIG schools. However, interviewees in a number of districts did report some positive changes. For example, school staff from about a quarter of the schools mentioned that the district provided coaches and facilitators in the first year. In addition, other staff reported that a few of the districts had negotiated with unions so that school staff had more flexibility in scheduling and, less frequently, hiring. Other school staff noted that the communication process with and requests from the district had been streamlined. In only one school did the staff feel that the changes initiated by the district (e.g., shifting principals between different schools in the district including a SIG school) had negatively impacted the school.

Similar to modifications in school governance, the formation of a district-level SIG team is one way in which districts attempt to better fulfill SIG roles. Approximately half of the districts formed a SIG team with permanent membership to help administer SIG and support SIG schools. These teams included staff who played a number of other roles in the districts or schools, and almost always the district superintendent or assistant superintendent as well as the SIG schools' principal or assistant principal. A number also included teachers and representatives from external providers. We found that these district-level SIG teams, in general, acted as liaisons between schools and district offices. Many also played an administrative role by writing the SIG grant applications or reviewing the schools' implementation plans, helping schools interpret the SIG requirements and the necessary processes and procedures for SIG implementation, and assessing progress in implementation. However, only a small number of district SIG teams reported playing an active role in monitoring SIG implementation or student progress on outcomes.

Finally, a little over half of the districts influenced daily instruction at these schools by choosing the school's core curricula. Some of these decisions had been made prior to SIG award using the Michigan or Common Core State Standards, while other districts chose curricula during the first year of SIG implementation by aligning the curricula with Michigan's standards, the Common Core State

Standards, or the ACT or other college readiness criteria. Although a few districts made decisions about curricula collaboratively with the SIG schools, a little over half of districts chose schools' curricula without school-level input. Districts with SIG high schools or that had SIG schools using the turnaround model tended to take a more active role in curriculum selection.

## **SHIFTING CONTROL FROM THE DISTRICT TO THE SCHOOL**

One way in which a district can modify its culture is by providing schools with more autonomy and less top-down decision making, which frees the school from a number of constraints usually imposed by the district. When districts provide schools with more discretion in areas such as curriculum selection, staff hiring, and scheduling it allows schools to accept more responsibility for making substantive changes to their own climate, teacher performance, and student academic outcomes. This section focuses on the extent to which districts allowed SIG schools to work under minimal constraints.

Through our interviews, we found that all 28 SIG schools were allowed by their districts to exercise some degree of freedom and flexibility in implementing SIG. A small number of principals reported that they were able to exercise complete freedom over SIG implementation. One principal reported there was complete autonomy to run the school as long as the Board and the Superintendent were kept informed. On the other hand, a small group of principals reported they possessed severely limited or virtually no freedom over SIG implementation; the majority of these were from one school district. These limitations were typically related to the school calendar or budget.

More commonly the amount of freedom and flexibility granted by the district fell somewhere in between the two extremes. The most common flexibility granted school principals was that of reassigning teachers and staff into other positions, different grade levels, or leadership roles. Principals reassigned teachers and staff primarily in an effort to benefit students and positively impact student achievement. Less frequently, principals could also reassign teachers who were underperforming, or they could create new positions and hire staff such as instructional specialists, data analysts, English language arts (ELA) teachers, and coaches to assist in areas of need.

Approximately half of the principals had the freedom to change the school schedule. In the majority of the cases, principals changed the school schedule to allow for extended learning time. Principals extended the school day, added after school programming and Saturday school programming, and also increased the school year. The primary reason for changing the schedule was to provide more intervention and enrichment opportunities to students struggling in English language arts and mathematics. Respondents discussed implementing intervention courses such as Read 180, Corrective Reading, Renaissance Learning, and math labs to meet the needs of these students. Some principals reported making scheduling changes to improve the school environment. For example, one principal changed the master schedule in order to combat gang fighting at the middle school.

Less than half of the respondents reported that principals had freedom and flexibility with the budget. Principals who had flexibility with the budget focused on improving teaching and learning

by allocating funds to intervention strategies, teacher professional development, technology, and instructional materials such as ELA books. Some principals also received specific guidance from the district office on how to manage the SIG budget. The interview results suggest that principals who had flexibility with the budget became increasingly comfortable with managing SIG, such as understanding allowable and unallowable use of funds.

Finally, districts also moved away from top-down decision-making by empowering school stakeholders other than the principal. Ten district administrators (representing 15 schools) stated that their district helped empower teachers through the district's direct creation and support of professional learning communities, allowing teachers to choose the content of district-sponsored professional development, and providing them the training to interpret and act on student performance data. Less commonly, districts referred to empowering students and their parents by allowing them to express their views through surveys. Districts considered this feedback, thus allowing students and parents to inform and shape school policy.

## **WORKING WITH EXTERNAL PROVIDERS**

Just as shifts in governance and leadership are key components of SIG interventions, so is working with outside entities that provide schools with systemic interventions where the schools or districts lack the capacity to do so on their own. The role of the service provider is key in supporting the work of schools and districts, and clarity about a provider's role is essential to ensure different stakeholders are able to hold providers accountable. Like all states, Michigan was required to make available to districts a list of approved service providers. Michigan was one of 18 states to focus on providing quality control measures for identifying external providers and one of eight states to facilitate setting up a support network at a state and regional level of SIG schools to improve capacity (Hurlburt, Le Floch, Therriault, & Cole, 2011).

We found that the schools in this study used external service providers to help them hire staff, provide professional development, coach and mentor teachers and principals, and monitor SIG implementation. The purpose of this section is to describe how external service providers were selected, the specific services they provided, roles they played in year one, and the relationships between the SIG recipients and providers.

In Michigan, SIG schools or their districts are required to select external providers. Usually, these are selected from a pre-approved list. Districts or schools may select a provider not on the list; however, in these cases, the external provider must go through the MDE approval process. For the 2010-2011 school year, external providers included several Intermediate School Districts and Regional Educational Service Agencies, for-profit entities (e.g., Pearson, Successline, HOPE Foundation), and universities (e.g., the University of Michigan, Central Michigan University, Michigan State University).

Interviewees stated that the district selected external providers for about a quarter of schools. Reasons given by district administrators for selecting providers included that the district already had

a working relationship between the district and the provider, or that those providers would give the schools the flexibility required to implement the vision outlined in the SIG. Several schools reported working with multiple external providers simultaneously depending on the providers' specialty.

The relationship between schools and external providers is key for successful implementation of services. Several schools reported having an overall positive relationship with their external provider(s). Respondents shared that external providers established relationships with the school, were supportive of reform efforts, collaborated with staff at meetings, and held the school accountable for SIG implementation. However, staff from two turnaround and three transformations schools indicated the schools were dissatisfied with their external providers. Respondents reported their external providers were ineffective, offered no support, lacked communication, and had not met schools' expectations.

While most SIG recipients did not report changing their providers, there were a few instances where districts or schools removed one of their original external providers. The few schools who changed their external provider reported they were unhappy with the services being provided or that the providers were unresponsive to school requests. In one case, the school shifted focus and therefore decided to contract with a new provider.

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## **STAFF RECRUITMENT AND SELECTION**

Staff recruitment and selection is key to the successful implementation of SIGs in both the turnaround and transformation models. Both models affect staffing by requiring the replacement of principals and the implementation of strategies to recruit and retain staff with the specific skills needed to assist students. The turnaround model goes beyond the requirements of the transformation model by requiring LEAs to replace at least 50 percent of the teachers at a school and use locally adopted competencies to measure the effectiveness of staff when screening and rehiring existing staff and selecting new staff.

This section reviews how SIG recipients approached the process of recruiting and selecting staff. We begin by examining what we learned about replacing principals, move to a discussion of the critical skills and locally adopted competencies that were identified as critical when hiring new staff, and end with a discussion of the extent to which schools rehired existing staff and hired new staff.

Overall, each SIG school met the requirement for replacing the school principal. Regarding the need to identify locally adopted competencies, we found only a few schools that had specifically identified competencies. Turnaround schools were less successful than transformation schools at identifying competencies or critical skills, and therefore less successful at selecting new staff based on local competencies or critical skills. Nonetheless, all but one of the turnaround schools screened their staff and rehired no more than 50 percent of teachers. Further, while all the classroom teachers were in place in SIG schools, some SIG positions (e.g., data and community specialist) went unfilled at both district and school levels.

## REPLACING PRINCIPALS

Replacing the school principal is a requirement of both the SIG turnaround and transformation models. Exhibit 6 presents data on replacing principals at SIG schools, showing the school year when a principal began working at a school. Each school met the requirement for replacing its principal. In general, most principals (65 percent) have been in their position since the beginning of the 2010-11 school year. A breakdown by intervention model indicates that since 2010-11, LEAs replaced principals at 89 percent of turnaround and 53 percent of transformation schools.

**Exhibit 6: Principal Replacement by Intervention Model and School Level**

Year of Placement	SIG Model		School Level				Total N (%)
	Turnaround N (%)	Transformation N (%)	Elementary N (%)	Middle N (%)	High N (%)	K-12 N (%)	
2011-12	1 (11)	2 (11)	1 (25)	1 (14)	1 (6)	0 (00)	3 (11)
2010-11	7 (78)	8 (42)	3 (75)	4 (57)	7 (44)	1 (100)	15 (54)
2009-10	1 (11)	2 (11)	0 (00)	0 (00)	3 (19)	0 (00)	3 (11)
2008-09	0 (00)	4 (21)	0 (00)	2 (29)	2 (13)	0 (00)	4 (14)
2007-08	0 (00)	3 (16)	0 (00)	0 (00)	3 (19)	0 (00)	3 (11)
<b>Total</b>	<b>9 (100)</b>	<b>19 (100)</b>	<b>4 (100)</b>	<b>7 (100)</b>	<b>16 (100)</b>	<b>1 (100)</b>	<b>28 (100)</b>

## CRITICAL SKILLS AND LOCALLY ADOPTED COMPETENCIES

SIG requirements call for turnaround schools to use locally adopted competencies to measure the effectiveness of staff who work to meet the needs of students. This section examines what we learned from our interviews involving both turnaround and transformation schools.

Interviews with district staff and principals asked respondents to “Describe the staff qualifications, criteria, and skills identified by the district as critical to SIG-related school improvement efforts.” The prompt elicited a wide range of responses regardless of the change model guiding reform efforts at the school. Frequently, districts used their standard hiring practices to screen staff for SIG schools. Many respondents also often mentioned they sought teachers who were highly qualified, adding that it is a statewide requirement in Michigan. Charlotte Danielson’s framework for teaching practice formed a part of hiring rubrics at 25 percent of schools.

While some respondents could only speak about qualifications on a general level, others could speak of very specific criteria and skills for staff. The more specific areas mentioned reflected important areas tied to school reform. These areas included knowledge of data use and the ability to work with technology in the classroom, a desire to work with colleagues, the ability to connect with struggling students, and the ability to embrace change. Several respondents referred to the importance of staff being knowledgeable about school reform or the SIG and willingness to both participate in professional development and work extended hours. Some schools discussed the job demands their staff must fulfill working at a SIG school, and one school asked its staff to sign a letter of commitment and agree to comply with the increased job demands of the SIG school.

Exhibit 7 presents data on the overall level of specificity with which the school and district staff could speak about the qualifications for staff. We scored the level of specificity for a school after reviewing the interviews from each of the staff members in relationship to that school. High-scoring schools provided multiple examples of the kinds of staff competencies they sought, and responses reflected an understanding of the challenges confronting schools. The schools rated as medium spoke of two or three competencies, and responses were not as rich as those from high-scoring schools. We rated schools as low when they provided only one characteristic. Respondents representing low-rated sites often talked more about who they had hired, perhaps a coach or content area teacher, rather than the competencies they sought when hiring the staff person.

Our review found that schools generally provided a medium to low level of specificity when talking about staff competencies. Only 18 percent of schools provided high specificity, and all of these schools are implementing the transformation model. These transformation schools with high specificity represent just of 26 percent of the transformation schools. Turnaround schools provided low (56 percent) or medium (44 percent) specificity. The higher percentage of low specificity turnaround schools may be a result of four of these five schools being located in a district where principals or SIG specialists felt existing district staffing policies constrained the hiring of new teachers. The three elementary schools with low specificity are also located in that district. We rated most high and middle schools as having local competences of medium or low specificity.

**Exhibit 7: Specificity of Competencies by Intervention Model and School Level**

Level of Specificity	SIG Model		School Level				Total N (%)
	Turnaround N (%)	Transformation N (%)	Elementary N (%)	Middle N (%)	High N (%)	K-12 N (%)	
High	0 (0)	5 (26)	0 (0)	1 (14)	4 (25)	0 (0)	5 (18)
Medium	4 (44)	7 (37)	0 (0)	4 (57)	6 (38)	1 (100)	11 (39)
Low	5 (56)	6 (32)	3 (75)	2 (29)	6 (38)	0	11 (39)
Data Not Available	0 (0)	1 (5)	1 (25)	0 (0)	0 (0)	0 (0)	1 (4)
<b>Total</b>	<b>9 (100)</b>	<b>19 (100)</b>	<b>4 (100)</b>	<b>7 (100)</b>	<b>16 (100)</b>	<b>1 (100)</b>	<b>28 (100)</b>

### REHIRING STAFF, HIRING NEW STAFF

The turnaround model requires an LEA to screen the existing staff at a school using locally adopted competencies and to rehire no more than 50 percent of them. Additionally, these schools are to select new staff using locally adopted competencies. Four districts adopted the turnaround model for implementation at nine schools, two of which contain seven schools. Data from the SIG turnaround schools showed mixed results in meeting these staffing requirements. All but one school met the requirement to screen and rehire no more than 50 percent of staff. The principal of the one school that did not meet the requirement indicated that she tried to replace some of the teachers when SIG implementation began; however, she encountered difficulties as staff filed grievances with the teachers' union and were allowed to remain at the school. Even when the school hired over 50 percent new staff, principals often were not satisfied with the hiring process at the district level. The principals felt their districts' hiring requirements, which gave priority to retaining teachers on the

basis of seniority, “stunted progress” in the words of one principal, preventing principals from taking staff performance into consideration. By and large, turnaround schools were not successful in selecting new staff using locally adopted competencies. Examining the benchmarking tools, we found that only three out of nine turnaround schools fully met this requirement by the end of the 2010-11 school year. The other schools made some progress on this requirement.

Finally, while it appears that all classroom teachers were in place, efforts lagged on filling new positions created by SIGs at both turnaround and transformation schools. At three schools, the delay appeared to be at the district level where the LEA was working to fill two positions: the district literacy specialist and the technology specialist. The remaining sites had yet to fill one or more SIG positions like a community engagement specialist, a content specialist, a data specialist, or a counselor. Our interviews indicated that the relatively late notification of SIGs awards impacted how quickly schools were able to hire staff for SIG positions. In some cases, external providers functioned in the unfilled SIG roles for at least part of the year.

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## **PERFORMANCE EVALUATION, INCENTIVES, AND STAFF REMOVAL**

SIGs provide provisions for the retention of staff who help increase student achievement and graduation rates at low-performing schools. Two important elements in this process that are highlighted by SIG requirements include: (1) implementing strategies such as financial incentives and opportunities for career growth that help recruit and retain staff; and (2) using quality systems to evaluate the performance of teachers and principals. WestEd gathered data related to these areas during interviews with district and school staff. We also reviewed the benchmarking tools data prepared by site monitors regarding the inclusion of student data in staff evaluation and information about available incentives.

Overall, in 2010-11 districts and schools developed, but did not implement, new systems to incentivize and evaluate performance. Additionally, systems related to teacher evaluation were further developed than those for principal evaluation. Frequently used approaches to teacher evaluation included classroom observation and an evaluation rubric adapted from the work of Charlotte Danielson. Most schools using the turnaround model worked on adopting sets of competencies to measure staff effectiveness. Only about a third of schools using the transformation model included student achievement data in teacher evaluations.

Performance incentives were available to the principal at approximately half of the SIG schools. When available, such incentives were almost always tied to student performance. Districts and schools developed incentives for their staff at each school; however, these incentives were operational at only half of the school sites in 2010-11. The site visits WestEd conducts in 2011-12 will be an opportunity to examine performance evaluation in greater detail to help MDE understand how systems are being further developed and implemented.

## **PERFORMANCE EVALUATION, INCENTIVES, AND REMOVAL OF PRINCIPALS**

Principals, serving as the administrative and instructional leaders at their schools, play a key role in SIG implementation. We asked how districts monitored the performance of principals and district staff, with the responses providing insights into principal evaluation. Overall, it appears that very few districts modified their procedures for principal evaluation to take into account the demands of SIG implementation. Interviewees referred to modified principal evaluation processes in only two districts. In one of these districts, the review process at SIG schools included reviewing SIG implementation against the grant plan. In the second, the district's approach to principal evaluation changed for 2010-11 to include data on student achievement. For six districts, interviewees specifically mentioned that student achievement data were included in the evaluation process. In addition, three districts used a principal review process that involved assessing how well the principal achieved a set of goals established at the beginning of the school year.

We examined whether there were specific incentives in place for the principals of SIG schools. For the 22 schools with available data, we found about half made incentives available to principals. With one exception, principal incentives were tied to student performance. Incentives made available to principals were about twice as likely at transformation schools compared to turnaround schools. Incentives were available to principals at half of the SIG high schools compared to only 29 percent of SIG middle school principals.

The interviews provided limited insight into the issue of principal removal. Additionally, there appeared to be no common element (i.e., critical skills for removal) interwoven into the evaluation systems. For example, five principals told us that student performance is the key element in deciding whether a principal remains in his or her position; two stated that the superintendent reviews their performance; and three other principals indicated that the issue of replacing principals is handled through the districts' standard employment procedures. Interestingly, six principals stated that they did not know or were unsure of the criteria for their removal.

## **PERFORMANCE EVALUATION, INCENTIVES, AND REMOVAL OF TEACHERS**

A number of schools used the same approach to evaluating teachers in 2010-11 as they had during the prior year. Observing teachers in the classroom was the most common system of evaluation, in place at 12 schools. Six schools used an evaluation rubric based on the work of Charlotte Danielson. Student academic growth was part of the evaluation process at six transformation schools and a single turnaround school. The district with this turnaround school adopted a rubric for evaluating teachers that took multiple criteria into account, including student achievement. Three other districts with turnaround schools were moving toward implementing a similar process using multiple criteria. Two additional districts with turnaround schools were negotiating with teachers' unions to develop new teacher evaluation systems that included student performance data. Finally, schools using the turnaround model are to use locally adopted competencies to measure staff effectiveness. We found that districts with turnaround schools made progress toward meeting this requirement during 2010-11, but only one district completed it by the end of the year.

The findings on teacher evaluation systems mirror those on teacher incentives and reward systems. Most SIG schools are in early stages of putting incentive and reward systems in place. Incentives for staff other than principals were in place at 13 of the 28 schools. These incentives were usually monetary and linked to criteria other than student achievement, including: allowing for scheduling flexibility; serving as a committee leader, department head, or SIG specialist; participating in staff development; working with students during extended learning time; or collaborating with colleagues. According to interviewees, frequently the effective date of the incentives had been delayed because of negotiations with teachers' bargaining units. A number of schools were developing plans for linking incentives to student performance in the 2011-12 school year. Overall, 15 schools had incentives planned that were contingent, at least in part, on student achievement. The only sites that planned to offer incentives linked exclusively to student achievement were five transformation schools, four of which were high schools. Ten schools planned to offer incentives related to both increased student achievement and other criteria. However, most schools were still planning to offer incentives to staff in 2011-12 based solely on criteria other than student performance.

As Exhibit 8 shows, the district's standard procedure for removing teachers was in place at ten schools. Four schools reported using a coaching or developmental approach to removing teachers. This includes a process that identifies weak or struggling teachers and provides support from SIG coaches in an effort to improve instruction. Teachers are replaced only after they have received support and still are not considered effective. Staff from one site claimed teacher removal was not an issue because they had already replaced 50 percent of their staff.

**Exhibit 8: Strategies Involved in Removing Teachers**

Strategy	Number of Schools
Use Standard District Procedures	10
Procedure is Being Developed	7
Use a Coaching or Developmental Approach	4
Teacher Replacement Has Occurred	2
Other	2
Use Transformation Model—Replacement Not an Issue	1
No Information Available	2
<b>Total</b>	<b>28</b>

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## PROFESSIONAL DEVELOPMENT AND COACHING

Achieving the improvement goals of SIGs requires providing learning supports that strengthen the practices of both teachers and principals. The requirements for both the turnaround and transformation SIG models call for staff to receive high quality, job-embedded professional development aligned with the school's instructional program. A recent report published by the National Staff Development Council (NSDC; Darling-Hammond, Wei, Andree, Richardson, & Orphanos, 2009) highlighted features of effective teacher professional development.

During interviews with school and district staff working with the SIG program, WestEd gathered data about the extent to which both teachers and principals participated in professional development

and received coaching to work effectively with students and implement school reform strategies. We asked separate questions about both professional development and coaching. The answers we received showed that some staff use the terms “coaching” and “professional development” interchangeably. In our analyses, when someone spoke about these terms as if they are synonymous, we paid attention to the context within which respondents talked about the support received. We decided whether the support was professional development or coaching based on how the support was provided.

WestEd staff reviewed the interviews with school and district staff to determine the level of professional development and coaching the teachers and principals at SIG schools received. We considered both the range of topic or content areas covered by the professional development and coaching activities and how frequently they occurred. Based on this holistic review, we rated the level of professional development and coaching that staff received at each SIG school as either high, medium, or low.

Schools received high ratings when staff reported participating in professional development that covered multiple content or topic areas, and coaching occurred on a regular basis. The professional development could be related to specific areas of instruction, data use, positive behavior supports, or specific academic interventions. Teachers at some of these schools also participated in professional learning communities. Some of the coaching also included regular walkthroughs or “instructional rounds” conducted by principals or staff.

Schools ranked as medium had staff who reported receiving professional development and coaching. However, these schools differed from high-ranked schools because the supports were not as extensive. For example, professional development covered fewer topics or teachers received professional development or coaching less frequently. Schools received a ranking of low on professional development or coaching when interviews indicated that such support existed, but was limited.

Overall, 93 percent of schools were rated as either high or medium on teacher professional development, and 75 percent of schools were rated as either high or medium on principal professional development. Principals at two schools reported receiving little or no professional development to support SIG efforts. In addition, schools received lower ratings for coaching than for professional development. Seventy-five percent of SIG schools were rated either high or medium on coaching provided to teachers, and 57 percent were rated either high or medium on coaching provided to principals. These results demonstrate that SIG grants allowed both teachers and principals to receive a moderate to substantial level of support through a combination of professional development and coaching.

## **TEACHER PROFESSIONAL DEVELOPMENT**

Exhibit 9 shows the level of professional development teachers received, breaking out the results by both the SIG model and school level. Teachers received either a high or medium level of

professional development at all but one of the 27 schools for which data were available. This finding means grants allowed significant levels of training in support of school reform. According to interviewees, the single school that scored low for teacher professional development had difficulty putting a contract in place with its chosen external provider.

There were some differences in levels of teacher professional development between schools using the turnaround versus transformation reform models. The percentage of transformation schools with high levels of professional development was over twice the percentage of turnaround schools, where teachers more likely received a medium level of professional development. Looking at results by school level, teachers at high schools were more likely to receive a high level of professional development than teachers at elementary or middle schools.

**Exhibit 9: Level of Teacher Professional Development by Intervention Model and School Level**

Level	Turnaround N (%)	Transformation N (%)	Elementary N (%)	Middle N (%)	High N (%)	K-12 N (%)	Total N (%)
High	2 (22)	10 (53)	1 (25)	2 (29)	8 (50)	1 (100)	12 (43)
Medium	7 (78)	7 (37)	1 (25)	5 (71)	8 (50)	0	14 (50)
Low	0 (0)	1 (5)	1 (25)	0 (0)	0 (0)	0 (0)	1 (4)
None	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
Data Not Available	0 (0)	1 (5)	1 (25)	0 (0)	0 (0)	0 (0)	1 (4)
<b>Total</b>	<b>9 (100)</b>	<b>19 (100)</b>	<b>4 (100)</b>	<b>7 (100)</b>	<b>16 (100)</b>	<b>1 (100)</b>	<b>28 (100)</b>

Teachers received professional development in a variety of areas including: instructional strategies, curriculum and content standards, supporting struggling students, working with English learners, behavior management, peer observation, using data, data warehouses, and instructional rounds. Professional development occurred in multiple venues such as state SIG meetings, conferences both in and outside Michigan, faculty meetings held prior to the school year or scheduled regularly during the school year, meetings of school-level professional learning communities, and through peer observations or instructional rounds. Frequently, a site’s external provider conducted professional development. However, other providers included a school’s Intermediate School District, the SIG specialist at the site, or a district-level curriculum or data specialist.

**PRINCIPAL PROFESSIONAL DEVELOPMENT**

Principals did not receive as extensive professional development as teachers, as shown in Exhibit 10. Both overall and for each of the reform models, principals were more likely to receive a medium level than a high or low level of professional development. Unlike with teachers, there were two principals who indicated they received no professional development whatsoever during 2010-11.

**Exhibit 10: Level of Principal Professional Development by  
Intervention Model and School Level**

Level	SIG Model		School Level				Total N (%)
	Turnaround N (%)	Transformation N (%)	Elementary N (%)	Middle N (%)	High N (%)	K-12 N (%)	
High	0 (0)	4 (21)	0 (0)	0 (0)	4 (25)	0 (0)	4 (14)
Medium	6 (67)	11 (58)	0 (0)	7 (100)	10 (63)	0 (0)	17 (61)
Low	2 (22)	1 (5)	1 (25)	0 (0)	2 (13)	0 (0)	3 (11)
None	1 (11)	1 (5)	1 (25)	0 (0)	0 (0)	1 (100)	2 (7)
Data Not Available	0 (0)	2 (11)	2 (50)	0 (0)	0 (0)	0 (0)	2 (7)
<b>Total</b>	<b>9 (100)</b>	<b>19 (100)</b>	<b>4 (100)</b>	<b>7 (100)</b>	<b>16 (100)</b>	<b>1 (100)</b>	<b>28 (100)</b>

Professional development for principals focused on a range of areas. In many instances, teachers and principals participated in the same professional development. These areas included topics such as reading/literacy, mathematics, and other curriculum content areas, instructional strategies, data use, and technology. Additional professional development for principals included areas that reflected their roles as leaders at their schools and as managers of SIG activities: monitoring grant implementation, budgeting, leadership, and teacher evaluation.

Principals received professional development through many different sources including the principal leadership academies sponsored by MDE. Almost 50 percent of principals mentioned these meetings, which included an orientation meeting during the SIG application process as well as regularly scheduled meetings during the school year for SIG grantees. Principals valued these meetings for providing information they found helpful and allowing them to learn from other grantees.

External providers were a frequent source of principal professional development, with many principals specifically referring to the Principal Fellowship at Michigan State University (MSU) that provided training for principals and other staff members from their sites. Principals received professional development at other conferences in the state or from a regional group, frequently a school's Intermediate School District.

Exhibit 11 provides data comparing the levels of professional development that teachers and principals received. The exhibit shows that principals received less professional development than teachers, as noted earlier. Only one-third of principals at schools where teachers participated in a high level of professional development also had a high level of professional development themselves. Additionally, there were two schools where the principal reported having no professional development during 2010-11 even though their teachers received a high level of professional development.

**Exhibit 11: Comparison—Levels of Teacher and Principal Professional Development**

Level of Teacher Professional Development	Level of Principal Professional Development					Total N (%)
	None (%)	Low N (%)	Medium N (%)	High N (%)	Data Not Available N (%)	
High	2 (17)	0 (0)	6 (50)	4 (33)	0 (0)	12 (100)
Medium	0 (0)	3 (21)	11 (79)	0 (0)	0 (0)	14 (100)
Low	0 (0)	0 (0)	0 (0)	0 (0)	1 (100)	1 (100)
Data Not Available	0 (0)	0 (0)	0 (0)	0 (0)	1(100)	1 (100)
<b>Total</b>	<b>2 (100)</b>	<b>3 (100)</b>	<b>17 (100)</b>	<b>4 (100)</b>	<b>2 (100)</b>	<b>28 (100)</b>

## TEACHER COACHING

Coaching was an important way that teachers at SIG schools received job-embedded professional development. Content specialists, usually in literacy or mathematics, provided support at a majority of schools. Coaches generally worked with teachers individually or in small groups by modeling teaching practices in the classroom. These coaches would then observe teachers and provide feedback designed to improve teachers’ skills. Coaches sought to ensure teachers were appropriately implementing an intervention they learned when participating in professional development. Teachers at a few schools received support from a data or technology coach. In some instances, a data coach focused on ensuring teachers could use data to focus their work with students.

We reviewed the interviews with school and district staff to identify the level of coaching teachers received. Our review as displayed in Exhibit 12 found there was generally a medium or high level of teacher coaching at SIG schools. Overall, 36 percent had a high level of teacher coaching while about another 39 percent had a medium level. There was a low level of coaching at only 18 percent of schools.

**Exhibit 12: Level of Teacher Coaching by Intervention Model and School Level**

Level	SIG Model		School Level				Total N (%)
	Turnaround N (%)	Transformation N (%)	Elementary N (%)	Middle N (%)	High N (%)	K-12 N (%)	
High	1 (11)	9 (47)	0 (0)	3 (43)	7 (44)	0 (0)	10 (36)
Medium	5 (56)	6 (32)	2 (50)	1 (14)	7 (44)	1 (100)	11 (39)
Low	2 (22)	3 (16)	1 (25)	2 (29)	2 (13)	0 (0)	5 (18)
None	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
Data Not Available	1 (11)	1 (5)	1 (25)	1 (14)	0 (0)	0 (0)	2 (7)
<b>Total</b>	<b>9 (100)</b>	<b>19 (100)</b>	<b>4 (100)</b>	<b>7 (100)</b>	<b>16 (100)</b>	<b>1 (100)</b>	<b>28 (100)</b>

A comparison of schools based on reform model shows a high level of teacher coaching at 47 percent of transformation schools but at only 11 percent of turnaround schools. At turnaround schools, coaching was more likely at a medium level. An analysis by school level shows high levels of teacher coaching at a greater percentage of middle and high schools compared to elementary schools. Elementary schools tended to have medium or low levels of teacher coaching.

## PRINCIPAL COACHING

Like teachers, principals received coaching to support their work at SIG schools. The content of the coaching focused on helping principals support effective implementation of the SIG. This area involved aligning curriculum, instruction, and assessment as well as monitoring instruction in the classroom. Principals also received coaching on effective leadership and general support for their positions. External providers, district-level coaches, retired school administrators, and the school-level SIG specialists coached principals. In some cases, principals indicated they received “coaching” from their SIG monitor. While perhaps not coaching *per se*, many principals found their monitors’ input very helpful.

In general, principals received less coaching than the teachers at their schools. As Exhibit 13 shows, principals received a high level of coaching support at only 18 percent of schools. A medium amount of coaching occurred at just over twice as many schools. Fourteen percent of principals said they received no coaching during 2010-11. As with teacher coaching, transformation schools are more likely than turnaround schools to have high levels of principal coaching.

**Exhibit 13: Level Principal Coaching by Intervention Model and School Level**

Level	SIG Model		School Level				Total N (%)
	Turnaround N (%)	Transformation N (%)	Elementary N (%)	Middle N (%)	High N (%)	K-12 N (%)	
High	0 (0)	5 (26)	0 (0)	0 (0)	5 (31)	0 (0)	5 (18)
Medium	5 (56)	6 (32)	1 (25)	4 (57)	5 (31)	1 (100)	11 (39)
Low	2 (22)	4 (21)	2 (50)	0 (0)	4 (25)	0 (0)	6 (21)
None	1 (11)	3 (16)	0 (0)	3 (43)	1 (6)	0 (0)	4 (14)
Data Not Available	1 (11)	1 (5)	1 (25)	0 (0)	1 (6)	0 (0)	2 (7)
<b>Total</b>	<b>9 (100)</b>	<b>19 (100)</b>	<b>4 (100)</b>	<b>7 (100)</b>	<b>16 (100)</b>	<b>1 (100)</b>	<b>28 (100)</b>

There are apparent differences between middle and high schools related to principal coaching. High school principals are more likely to receive a high level of coaching compared to middle schools, where principals more likely received a medium level of coaching. Interestingly, three middle school principals (43 percent) received no coaching. These schools are located in different districts, and so it is not indicative of a pattern in one LEA.

There is a stronger relationship between the level of coaching teachers and principals received than the level of professional development both groups received. As Exhibit 14 shows, 50 percent of the principals at schools with high levels of teacher coaching also received a high level of coaching themselves. When teachers received a medium level of coaching, about two-thirds of their principals received a medium level also. Low levels of teacher coaching were generally related to low levels of principal coaching.

**Exhibit 14: Comparison—Level of Teacher and Principal Coaching**

Level of Teacher Coaching	Level of Principal Coaching					Total N (%)
	None (%)	Low N (%)	Medium N (%)	High N (%)	Data Not Available N (%)	
High	2 (20)	0 (0)	3 (30)	5 (50)	0 (0)	<b>10 (100)</b>
Medium	0 (0)	3 (27)	7 (64)	0 (0)	1 (9)	<b>11 (100)</b>
Low	2 (40)	3 (60)	0 (0)	0 (0)	0 (0)	<b>5 (100)</b>
Data Not Available	0 (0)	0 (0)	1 (50)	0 (0)	1(50)	<b>2 (100)</b>
<b>Total</b>	<b>4 (14)</b>	<b>6 (21)</b>	<b>11 (39)</b>	<b>5 (18)</b>	<b>2 (7)</b>	<b>28 (100)</b>

## MONITORING BY DISTRICTS AND SCHOOLS

Monitoring implementation is a key component of successful grant management. For SIGs in particular, continuous and significant monitoring is critical because of the intense fiscal and material resources associated with the grant, the complexities of SIG plans, the condensed timeline, and the national spotlight on SIGs. Although schools were implementing the turnaround and transformation models, both districts and schools would be expected to conduct high-level and intense implementation monitoring. Monitoring would allow schools to know if they remain on track with their proposed plan, implement the SIG plan with fidelity, and achieve milestones necessary for school turnaround or transformation as proposed. The next portion of this section discusses monitoring of SIG implementation while the final portion discusses the monitoring of student performance.

### MONITORING SIG IMPLEMENTATION

In this section we examine two elements of monitoring: *what* was monitored (including data sources and frequency) and *how* schools and districts monitored (i.e., methods). Overall, all schools and districts engaged in some degree of monitoring SIG implementation. Frequency and type of principal monitoring ranged from conducting walkthroughs multiple times a week to participating in monthly or quarterly team meetings to discuss progress. Monitoring by districts ranged from participation in classroom observations as a part of school-based instructional teams to reviewing quarterly reports submitted by principals or school-based SIG specialist. In addition, a small number of schools monitored student attendance and behavior, grant finances, and parent and student perception of the school as indicators of progress. No differences were observed among school levels, but notable differences did emerge between models and are discussed at the end of this section. Finally, all school principals monitored progress on student performance goals as an indicator of implementation progress.

### IMPLEMENTATION MONITORING: DISTRICTS

Data from 14 districts (representing 24 schools) indicated district-level engagement in monitoring the implementation of SIG plans. These districts examined the fidelity with which different SIG strategies and components were implemented, including professional development, professional

learning communities, and assessments. A few of them monitored finances as an indicator of progress on implementation as well. These districts gathered insight into the implementation of SIG plans from a variety of data sources, including:

- SIG coaches
- Participation in governance boards and instructional audits
- Participation in school-based meetings (with teachers, principals, and other staff)
- Classroom observations
- Observations of professional development
- Reports from school staff or external providers

The frequency with which district staff engaged in monitoring implementation varied depending on the source of data used for monitoring. Overall, districts that contained approximately two-thirds of the SIG schools monitored implementation on a monthly to quarterly basis. Some district SIG coaches were on school grounds on a weekly basis working with principals and teachers in an ongoing manner: participating in team meetings, observing classrooms, reviewing SIG plans, reviewing timelines, and generally assisting with the implementation of professional development strategies. Governance board meetings were held a fixed number of times per year and included district representation (e.g., governance boards occurred four times per year at five schools). In some cases, school staff or external providers submitted reports on school progress to the district or school board on a monthly or quarterly basis.

### ***IMPLEMENTATION MONITORING: SCHOOLS***

Data from 23 schools indicated the principal monitored the implementation of the SIG plan. Of the five for which we do not have evidence of monitoring, in two schools the principal arrived after the 2010-11 school year and was unfamiliar with whether SIG plans were monitored the prior year. In two other cases, we did not interview school principals. In one school, principal feedback implied a reliance on district monitoring of SIG implementation instead of site-level monitoring.

Data indicated principals examined fidelity of SIG implementation by focusing on the same SIG strategies as districts (e.g., professional development, professional learning communities, assessments, instruction); however, a few principals also examined implementation progress using indicators of school culture and climate. Five principals noted they surveyed students and/or parents about their perceptions of school. A few principals also focused on teacher instruction as an indicator of implementation progress. In one school, the principal indicated they video recorded teachers during classroom instruction and then, as a group, peer teachers reviewed the videotape and offered feedback.

Principals gathered insight into SIG implementation not only from the same data sources as districts, but also from school-based coaches (either instructional coaches or mentors),

department/content/grade meetings, school improvement teams, walkthroughs, professional learning communities, teacher surveys, and documentation of work performance (e.g., teacher portfolios). Similar to the frequency of district engagement in monitoring implementation, the frequency with which principals monitored implementation varied according to data source (e.g., SIG coaches, meetings, governance boards). However, principals had ready access to data about implementation and engaged in monitoring on a more regular basis than districts. For example, eight principals stated they monitor some aspect of SIG implementation on a daily to weekly basis either through team meetings, walkthroughs, observations, or conversations with staff; six stated they monitor on a weekly to monthly basis through similar methods. The remaining principals stated they monitor implementation on a monthly to quarterly basis.

By and large, minor differences emerged in the monitoring of SIG plan implementation between the turnaround and transformation schools. Principals at turnaround schools reported monitoring indicators of student performance as their strategy to monitor SIG implementation. Monitoring of other implementation indicators still occurred at turnaround schools and was comprehensive (e.g., instructional audits), but the focus of implementation data collected by turnaround principals was more performance-related. Transformation schools, on the other hand, incorporated more indicators of implementation, including parent and student surveys and videotaped instruction.

## **MONITORING STUDENT LEARNING AND ACHIEVEMENT**

This section reviews how districts and schools monitored student learning and achievement, the specific student assessment data that were collected, and how these data were used to help districts and schools monitor SIG implementation, and help teachers monitor student academic progress and inform instruction.

### **DATA COLLECTED TO MONITOR LEARNING AND ACHIEVEMENT**

Principals and specialists were asked about their role in monitoring student learning and achievement, as well as the assistance they provided teachers in using data to inform instruction. Principals generally had an important role in analyzing student data and guiding discussions on the use of these data to monitor student learning and achievement. Specialists were generally aware of the assessments and performance data collected, but often functioned as an assistant to the principal in the process of educating, facilitating, or generally working with teachers to identify student achievement gaps based on performance data.

Twenty-six principals stated they monitored student learning and achievement on an on-going basis in 2010-11 by using either state tests or alternative assessments. The approach was considered on-going if the principal used benchmark assessments throughout the school year on a regular basis and/or tried to monitor student learning and achievement through multiple perspectives and sources. Approximately two-thirds reported that their school used state assessments such as MEAP, MME, or both. All principals also used other student assessments including ACT EXPLORE, ACT PLAN, ACT, SRI Reading 180, MAP, DIBELS, Study Island, Workkeys, QRI, DRA, Q-Test,

Accelerated Reader, Read Naturally, STAR Reading or Math, Pre-Campus, and common classroom assessments. The ACT tests were most widely utilized; 15 schools indicated they used at least one of the three ACT tests. One principal stated the school was not able to monitor student learning and achievement on an on-going basis in 2010-11 because the year was devoted to developing benchmarks. The frequency with which the assessment data were collected varied across schools. For example, more than half of the principals noted their teachers administered alternative student assessments at least twice a year. One administered student tests in a pre- and post-test manner; eight gave student tests in a pre-, mid-, and post-year approach; and eight others used the tests more frequently, such as quarterly or twice a month. Finally, some schools also monitored student attendance and behavior data in addition to student achievement data.

We also asked school representatives how they ensured assessments were aligned to state standards and curricular content. Respondents from a number of schools indicated they administered assessments designed to be aligned with the curriculum and state standards so that no additional action was necessary to ensure alignment. However, an almost equal number of schools indicated that they took additional steps to ensure alignment of assessments with curriculum and standards. Feedback revealed a primary method principals used for ensuring alignment was recruiting coaches, lead teachers, professional learning communities, or department heads to examine the alignment between assessments and state standards and take the necessary steps to address gaps. Two principals also reported using outside providers to evaluate assessments, identify gaps in curriculum, and guide the alignment process.

### ***INSTRUCTIONAL DECISIONS AND GUIDANCE BASED ON STUDENT ASSESSMENT DATA***

SIG requirements specify that one of the key reasons that schools are to closely monitor progress in student learning is so that findings can be used to guide instruction. In all, respondents from 22 schools indicated the principal or specialist played a role in ensuring assessment data informed instruction: twenty indicated the principal or the specialist shared and discussed data continuously with teachers about the identified student achievement gaps through organized meetings or group conversations; nine reported that their school instituted processes (e.g., team or department meetings) where teachers must review assessment results; and eight indicated their school helped teachers create lesson plans or action plans based on the areas of need as identified by assessment data. In addition, several of these schools reported that their principal conducted classroom observations to ensure the lesson plan was delivered as informed by assessment data, and two other principals indicated they provided tutoring or one-on-one instruction to the targeted students in need. Finally, several schools indicated they relied on support software data management services (e.g., Class-A, DataDirector, SuccessLine, ExamView, Grade Book) to help them compile, manage, and use data to inform instruction.

### ***THE DISTRICT ROLE IN MONITORING STUDENT LEARNING AND ACHIEVEMENT***

Interviews with district administrators indicated that the majority of districts monitored student learning and achievement on an on-going basis in 2010-11, meaning the district managed and

analyzed student assessment data, helped schools and teachers understand the data, and provided guidance to align assessment data with state standards on a regular basis throughout the school year. Overall, 12 districts (representing 22 schools) used a variety of benchmarking tools and the state test results to make data-driven decisions about curriculum, including identifying gaps in curriculum and re-designing curriculum to be better aligned with state standards. Most of the district SIG administrators shared their analyses of student assessment data with teachers to help teachers inform instruction. In addition, four of these districts were continuously working with teachers to develop formative and summative student assessments or re-align instruction.

The methods used to monitor student learning and achievement data varied across districts. For example, one district (representing five schools) relied on governance board and instructional audits to monitor student performance. Other districts (representing eight schools) employed online data management and assessment systems, such as DataDirector or ExamView, to monitor student performance, engage teachers with assessment data to improve their understanding of student needs, and align student assessments with state standards. The other districts seemed to depend on school staff to track student assessment data and examine trends in student achievement.

Data also indicated that five districts engaged in minimal to no monitoring of student performance. All five of the schools represented by these districts were high schools implementing the transformation model.

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## **SUCCESSSES AND OBSTACLES IN THE FIRST YEAR OF SIG IMPLEMENTATION**

At the end of each interview, individuals were asked about the biggest successes and obstacles in the first year of the SIG. The most common successes mentioned were changes in school climate and student attitudes toward school and learning, increased collaboration among stakeholders, and tangible improvements in student achievement. The most commonly cited barriers to SIG implementation were district-level bureaucracy, union difficulties, and time constraints. Each of these is discussed in detail below.

### **NOTED SUCCESSSES IN THE FIRST YEAR**

The most common success in year one, mentioned by respondents from 18 schools, was an appreciable change in school climate and students' attitudes about school. Most of these comments were to the effect that both student and teachers attitudes shifted in a positive direction. Specifically, teachers realized that the SIG meant "it was not business as usual," schools shifted from a teacher-focused to a more student-focused environment, teachers took extra time to perform tasks that were not necessarily part of their job descriptions, and teachers became even more committed to raising student achievement. For students, this manifested itself in increased engagement in school, more student-led projects and initiatives, and fewer disciplinary infractions during the first year of SIG compared to previous years.

An additional reported success was an increase in collaboration among stakeholders, which was cited by interviewees from a dozen schools. Most frequently, this involved collaboration among teachers and other staff through team teaching, professional learning communities, and information supports, but also pertained to increased cooperation between administration and staff through their shared leadership roles.

Another commonly cited success was improvement in student achievement as measured by either benchmark assessments such as the ACT, or growth on standardized assessments such as the MME. These improvements, which were noted by respondents from 14 schools, tended to motivate these schools even in cases when the results were not sufficient for the schools to make AYP or be removed from the list of persistently lowest-achieving schools.

### **NOTED OBSTACLES IN THE FIRST YEAR**

When asked about the most formidable obstacles in the first year, the most frequent responses pertained to bureaucratic hurdles or impediments at the district level. In all, respondents representing 13 SIG schools mentioned these types of problems. This seemed to be more of an obstacle at turnaround schools, where two-thirds cited this issue compared to transformation schools where about 40 percent cited it. This may be due to the fact that four of these turnaround schools were in a single large district. The majority of respondents who identified this barrier spoke of delays in the release of SIG funds as well as lengthy and multi-step approval processes required from the district, both of which led to substantial delays in receipt of technologies, materials, and staff that were in the SIG plans for year one. Thus, their SIG plans were not fully implemented and that they could not spend down all the funds allocated for the year. For example, one principal claimed that the district simply would not provide the needed support, that it made unfulfilled promises regarding purchasing, and that consequently the principal's flexibility was impeded tremendously. A school specialist claimed that, at one point during the year, the district considered closing the SIG school in which she worked and SIG funds were frozen by the district. Even though the school did not close, the fact that the funds had been frozen meant that only a portion of the year-one SIG plan was implemented.

These district-related impediments and hurdles also explain the most common theme that emerged when interviewees were asked about additional supports they would like from MDE. Specifically, school staff asked for MDE to do more to leverage its authority over districts so that districts would not impede SIG implementation. Principals or school specialists from eight different schools provided feedback to this effect, six of which resided in two school districts. Some specific areas of requested assistance included: MDE helping break down district barriers to purchasing and staffing, MDE pushing districts to follow the agreements they made in the SIG applications, MDE encouraging districts to allow principals more freedoms and flexibilities, and MDE taking away control of the funding from the districts and allowing SIG schools to have more direct control.

In addition to impediments due to district action and inaction, respondents cited difficulty fully implementing SIG because some requirements necessitated negotiations with unions representing

teachers and other staff. Problems due to unions were cited in seven schools (four of them in one large district) with three of these schools having adopted the turnaround model. That a third of the schools implementing the turnaround model cited issues with the unions, while only about a fifth of transformation schools did, is likely due to the fact that the turnaround model requires replacing at least half of the school staff. For example, one district administrator claimed that the Michigan Education Association filed so many lawsuits against MDE that the state eventually became more accommodating to union demands and eased up on some SIG requirements. Further, individuals at two separate schools mentioned they could not remove teachers or retain successful staff members due to objections from the Michigan Education Association. One principal contended that he could not hire the school improvement administrator due to disagreement with the union and eventually had to have the school board intervene. In contrast with the extent of impediment SIG schools identified due to district hurdles, only four schools mentioned any hurdles posed by federal- or state-level restrictions on how SIG funds could be spent.

Time constraints in the first year were cited as an obstacle by 14 respondents. Several individuals mentioned their school was not informed of their SIG award until very late in the summer, with several respondents indicating they were notified the day before the school year began or after the first day of school. According to the district and school staff interviewed, late notification rendered it difficult or impossible to sufficiently prepare teachers for the amount of change that was expected to take place during the year. This was especially true for certain aspects of the SIG plans that required extensive teacher professional development such as those relying heavily on technology.

## Next Steps

The trends discussed in this report provide MDE with a snapshot of SIG implementation during the first year. Many of these trends are evidence of substantial progress in SIG implementation. These include the fulfilling basic SIG requirements (e.g., principal replacement), providing professional development and coaching of moderate to high breadth and frequency, placing teachers in leadership roles, and empowering school staff. In short, with few exceptions, it was not “business as usual” at these schools in 2010-11. However, as might be expected, several parts of the SIG were implemented more fully than others by the end of the first year. In this section, we highlight several areas where the findings suggested less than full implementation of certain parts of SIG. We will pay particular attention to these as we carry out the more extensive data collection planned for the second year.

Development and Use of Critical Skills and Competences. It is still unclear the extent to which both turnaround and turnaround schools identified, articulated, and used locally adopted competences and critical skills in their hiring processes. This is a concern because reform at the level and intensity required by SIGs necessitates that educators and leaders possess competencies that are well matched with the needs of the school. When competencies and critical skills are not identified (or poorly articulated) prior to screening, selecting, or rehiring staff, there are implications for progress on other indicators such as staff evaluation, professional development, and coaching. Some of this lack of identification and articulation may be due to the fact that schools received notification of SIG awards relatively late (as late as the beginning of the school year). Also, while there appears to be progress in developing systems for staff evaluations (more for teachers than principals), the incentives and removal components of these systems do not always seem well formulated.

A related issue is the alignment of professional development and coaching with schools’ specific needs. Although there appears to be progress in the delivery of professional development and coaching, the degree to which they are aligned with schools’ specific needs remains unclear. In addition, the extent to which professional development and coaching are provided in a coherent and cogent manner that is integrally linked to the SIG remains to be seen. This could be a function of poorly articulated competencies and critical skills or lack of a coherent professional development plan. We will pay particularly close attention to schools’ continued progress on the development of skills and competences in the second year. We will also look closely at the extent they are used in subsequent hiring, evaluation, incentives, and removal, and how they align with supports to teachers and students.

Details on SIG Monitoring Processes. Schools and districts seem to be engaged in monitoring of both SIG implementation and student outcomes. However, the exact processes for both types of monitoring (conducted by districts and schools) remain unclear. We will follow up on the procedures that schools and districts use in order to more closely examine how systematically schools and districts monitor results, the data collected, and the extent to which the findings from

monitoring are used to inform elements of plan implementation (e.g., professional development, coaching, instruction, and other teacher and student support strategies).

Variation in District Supports Provided to SIG Schools. In the first year, the extent to which districts supported and facilitated the implementation of SIG seemed limited. For example, several staff claimed their district had yet to modify its culture to a degree that significantly improved the functioning of SIG schools. In addition, many principals felt constrained by districts with regards to budgeting and curricula selection. Also, bureaucratic hurdles at the district level reportedly hindered full implementation of year one SIG plans in a few districts. All of this is of particular concern because districts have a key role in not only administering grants but supporting schools in their implementation. During year two, we plan to follow-up with districts to examine any changes in leadership, policies, and procedures that increase support to SIG schools

Implementation Progress in Turnaround Schools. Thus far, implementation progress appears to be more comprehensive in transformation schools compared to turnaround schools. For example, although most turnaround school requirements appear to have been met (i.e., schools are in compliance with model requirement), these schools seem to have made less progress on implementation of indicators (e.g., using critical skills in hiring and staffing), the level of district support, and providing performance incentives. Seven of the nine turnaround schools were in two school districts, so model type and district may be somewhat confounded. Nevertheless, during year two we will continue our documentation of progress in SIG schools and will pay close attention to progress that might be driven by model components or by the characteristics of schools that were more likely to adopt one type of model over the other.

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# Appendices

# **Appendix A: Description of SIG Implementation Indicators**

## Description of SIG Implementation Indicators

Indicator	Description
<b>Recruiting and selecting staff</b>	<ul style="list-style-type: none"> <li>• School/district has revised policies and procedures related to recruiting, interviewing, hiring, retaining, and removing teachers, principals, and other staff that focus on qualifications, criteria, and skills relevant to school improvement and that support student learning.</li> <li>• Critical skills/locally adopted competencies are in place and used in the selection process.<sup>7</sup></li> <li>• There is a system in place for financial incentives, growth opportunities, and removal.</li> <li>• Key grant positions are filled; agreements with unions and associations are in place.</li> <li>• Principal has been replaced.</li> </ul>
<b>Professional development (PD)/training</b>	<ul style="list-style-type: none"> <li>• School/district provides in-service training.</li> <li>• Administrators use needs assessment and pre/post data from training to (a) identify collective and individual PD needs, (b) examine trainer and staff performance, and (c) improve training.</li> </ul>
<b>Coaching</b>	<ul style="list-style-type: none"> <li>• School/district provides on-the-job coaching.</li> <li>• School/district analyzes data on the frequency, quality, and duration of coaching to (a) assess coach performance and (b) improve coaching.</li> </ul>
<b>Performance evaluation</b>	<ul style="list-style-type: none"> <li>• School/district has a system in place to assess skills on which staff were selected, trained, and coached; data are used to inform staff feedback.</li> <li>• School/district monitors teacher, principal, and district staff implementation of SIG-related responsibilities.</li> <li>• School/district adopts and implements new rigorous, transparent, and equitable staff evaluation system (transformation schools only).</li> </ul>
<b>Decision support data systems</b>	<ul style="list-style-type: none"> <li>• School/district has multiple data gathering systems to support and inform decision making on (a) differentiated instruction to meet the academic needs of individual students and (b) SIG program implementation.</li> </ul>
<b>Facilitative administration</b>	<ul style="list-style-type: none"> <li>• School/district uses multiple methods and data sources to (a) support teachers and principals and (b) help improve their skills to successfully implement SIG interventions.</li> <li>• District has adopted a new governance structure for schools that provides principals with sufficient operational flexibility.</li> </ul>
<b>Leadership</b>	<ul style="list-style-type: none"> <li>• School/district leaders create an environment of distributed leadership where all staff and key stakeholders contribute to a cumulative, purposeful, and positive effect on student learning (i.e., student learning is put first, collective responsibility for student learning, school organization and management supports teachers' efforts).</li> <li>• School and district have an active and engaged SIG team.</li> </ul>
<b>System interventions</b>	<ul style="list-style-type: none"> <li>• Decision support data systems are used to work with external systems (providers) to ensure financial, organizational, and human resources align with and support principals, teachers, and school improvement models.</li> <li>• District has vetted external providers for schools.</li> </ul>

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<sup>7</sup> *Locally adopted competencies* are required specifically for turnaround schools. *Critical skills* are broader and refer to the knowledge base, competencies, and general abilities relevant to school restructuring and implementation of the SIG plan, and are relevant to all schools. Critical skills encompass locally adopted competencies.

Indicator	Description
<b>Stakeholder involvement and accountability</b>	<ul style="list-style-type: none"> <li>• School/district involves stakeholders in the implementation of its improvement model.</li> <li>• Stakeholders have a shared commitment to, understanding of, and belief in the improvement plan and those implementing the plan.</li> <li>• There is individual and joint accountability among key stakeholders for executing the school improvement plan.</li> <li>• Contributions of all key stakeholders are subject to evaluation as a part of continuous improvement.</li> </ul>
<b>Family/ community engagement</b>	<ul style="list-style-type: none"> <li>• School/district maintains purposeful, active, positive relationships with families of its students and with the community in which it operates to support student learning.</li> <li>• School/district provides social-emotional and community-oriented services and supports.</li> <li>• School/district engages families and community to identify priorities and concerns, and provides them with the ability to contribute to the improvement process.</li> </ul>
<b>School environment/ climate</b>	<ul style="list-style-type: none"> <li>• Teachers and administrators develop structures, programs, and practices to (a) strengthen the learning environment and the quality of the relationships between students and teachers and (b) create a safe, caring, and engaging school environment.</li> </ul>
<b>Curriculum</b>	<ul style="list-style-type: none"> <li>• School/district has a cohesive plan for instruction and learning that is research-based, aligned to state standards, vertically aligned, and serves as a basis for teachers' and students' active involvement in the construction and application of knowledge.</li> </ul>
<b>Instruction</b>	<ul style="list-style-type: none"> <li>• Schools and teachers use intentional processes and practices to facilitate high levels of student learning.</li> <li>• Educators are committed to a common vision for the school that guides instruction.</li> </ul>
<b>Assessment</b>	<ul style="list-style-type: none"> <li>• School/district systematically gathers and uses multiple sources of evidence to monitor student learning and achievement.</li> <li>• Assessments are aligned to state standards and curricular content, and are used to guide instructional decisions and monitor student learning.</li> </ul>
<b>Alignment of fiscal and human resources</b>	<ul style="list-style-type: none"> <li>• Fiscal and human resource allocation is driven by school priorities and centered on student achievement.</li> <li>• There is transparency in resource allocation, and administrators are accountable for monitoring resource use.</li> </ul>

# **Appendix B: Telephone Interview Protocols**

## District SIG Administrator Interview Protocol SIG Implementation in Year One

<b>District:</b>	<b>Interviewer:</b>
<b>School:</b>	<b>Date/Time:</b>
<b>Interviewee:</b>	

**Introduction**

Thanks again for taking the time to speak with me this morning/afternoon. Before we start, I'd like to provide a little background on our work, and answer any questions you might have for me.

As you probably know, I work for an independent, not-for-profit research organization called WestEd, and we are under contract with the Michigan Department of Education to study the implementation of the American Recovery and Reinvestment Act (or ARRA) -funded School Improvement Grants (SIG) that were awarded in 2010. And more specifically, we're collecting information about the decisions and strategies that schools and districts undertake, and the constraints they face as they work to implement intervention models intended to improve student outcomes.

The study is taking place at all 28 schools within the 18 districts in Michigan that were awarded SIGs in 2010 with funds from the American Recovery and Reinvestment Act (or ARRA).

Like I said, we are studying only the ARRA-funded SIGs that were awarded in 2010. So, in your district, this includes only **[name of school(s)]**. I understand that other schools in your district may be implementing transformation or turnaround models. However, in our interview today, please only respond with information about **[name of school(s)]**.

Also, although WestEd is studying all three years of SIG implementation, for this interview I just want you to focus on how SIG was implemented in its first year – that is, during the 2010-11 school year.

Do you have any questions before we begin?

**YOUR TITLE AND ROLE**

First, my understanding is that you were the District SIG Administrator in **[name of district]** during 2010-11. Is that correct?

Could you explain what your exact duties were with regards to implementing SIG at **[name of school(s)]** during 2010-11?

## RECRUITING AND SELECTING STAFF

Describe the staff qualifications, criteria, and skills (including locally adopted competencies) identified by the district as critical to SIG-related school improvement efforts.

How were these applied at the school and district levels in 2010-11?

Describe your system of financial incentives and rewards for staff in 2010-11? How did this system address the removal of teachers and other staff?

What policies and procedures did the district establish to replace principals in turnaround and transformation schools? How many principals were replaced in 2010-11?

## PROFESSIONAL DEVELOPMENT (PD)/TRAINING

Describe the professional development the district provided district staff, principals, and teachers related to the implementation of SIG strategies. (Probe for alignment with critical skills/competencies used in hiring staff.)

## COACHING

Describe the coaching the district provided principals and teachers to support the implementation of SIG strategies. (Probe for alignment with critical skills/competencies used in hiring.)

## PERFORMANCE EVALUATION

How was the performance of principals and district SIG staff evaluated? (Probe for alignment of evaluation criteria with critical skills/competencies used for hiring.)

Describe how the district monitored implementation of SIG intervention models. (Probe for focus on model fidelity.)

## DECISION SUPPORT DATA SYSTEM

What data did the district and principals use to inform decisions on SIG implementation?

Were these data gathered systematically? [If yes, probe for frequency.]

## FACILITATIVE ADMINISTRATION

How did the district change its organizational structure in 2010-11 to better support schools and principals? (Probe for new governance structure.)

How did the district ensure principals have freedom and flexibility to implement all aspects of the SIG model? [Probe for new flexibility in staffing, calendars, scheduling, budgeting.]

## LEADERSHIP

Describe how the district modified its culture/environment in 2010-11 to increase how, and the degree to which, staff and key stakeholders contributed to student learning.

Did the district appoint a SIG team in 2010-11? If so, describe the SIG team membership and their activities that support implementation of the intervention models.

## SYSTEM INTERVENTIONS

Describe how schools worked with external providers to support SIG implementation.

## CURRICULUM

What role did the district have in identifying curricula used in SIG schools?

How did the district ensure the curricula used were research-based, aligned to state standards, and vertically aligned?

## ASSESSMENT

What was the district's role in monitoring student learning and achievement in 2010-11?

## ADDITIONAL QUESTIONS

Please describe any other support you provided schools during 2010-11 that was not covered in previous questions.

What would you say were the biggest successes during SIG implementation in 2010-11?

What would you say were the biggest obstacles to implementing SIG plans in 2010-11?

What additional support from MDE would be most helpful in addressing these obstacles?

Any other comments about SIG implementation?

## SIG School Principal Interview Protocol

### SIG Implementation in Year One

<b>District:</b>	<b>Interviewer:</b>
<b>School:</b>	<b>Date/Time:</b>
<b>Interviewee:</b>	

#### Introduction

Thanks again for taking the time to speak with me this morning/afternoon. Before we start, I'd like to provide a little background on our work, and answer any questions you might have for me.

As you probably know, I work for an independent, not-for-profit research organization called WestEd, and we are under contract with the Michigan Department of Education to study the implementation of the American Recovery and Reinvestment Act (or ARRA) -funded School Improvement Grants (SIGs) that were awarded in 2010. And more specifically, we're collecting information about the decisions and strategies that schools and districts undertake, and the constraints they face as they work to implement intervention models intended to improve student outcomes.

The study is taking place at all 28 schools in Michigan that were awarded SIGs in 2010 with funds from the American Recovery and Reinvestment Act (or ARRA). **[name of school]** was one of these 28 schools.

Although WestEd is studying all three years of SIG implementation, for this interview I just want you to focus on how SIG was implemented in its first year – that is, during the 2010-11 school year.

Do you have any questions before we begin?

#### YOUR TITLE AND ROLE

First, my understanding is that you were the School Principal at **[name of school]** during 2010-11. Is that correct?

#### RECRUITING AND SELECTING STAFF

How long have you been principal at this school? Describe your role in SIG implementation in 2010-11.

Describe the staff qualifications, criteria, and skills (including locally adopted competencies) identified as critical to SIG-related school improvement efforts.

How were these applied at your school in 2010-11?

Describe the system of financial incentives and rewards that were available to you as a principal? How did this system address the removal of principals?

Describe the system of financial incentives and rewards that were available to teachers? How did this system address the removal of teachers?

## PROFESSIONAL DEVELOPMENT (PD)/TRAINING

Describe the professional development you received as a principal to support SIG implementation in 2010-11 (Probe for alignment with critical skills/competencies used in hiring staff.)

Describe the professional development your teachers received to support SIG implementation in 2010-11. [Probe for needs assessment, pre/post data from training, satisfaction surveys.] (Probe for alignment with critical skills/competencies used in hiring staff.)

## COACHING

Describe the coaching you received as a SIG principal in 2010-11. (Probe for alignment with critical skills/competencies used in hiring.)

Describe the coaching your teachers received in 2010-11 (Probe for alignment with critical skills/competencies used in hiring.)

## PERFORMANCE EVALUATION

How were teachers and other SIG support staff performance evaluated? (Probe for alignment of evaluation criteria with critical skills/competencies used for hiring.)

How did the school monitor teacher and staff implementation of SIG responsibilities?

## DECISION SUPPORT DATA SYSTEM

What data did you and your teachers use to inform decisions related to SIG implementation and in providing differentiated instruction?

Were these data collected systematically? [If yes, probe for frequency.]

## FACILITATIVE ADMINISTRATION

How did the district change its organizational structure in 2010-11 to better support schools and principals? (Probe for new governance structure.)

How did you change school organizational structure after your received the SIG, to better support teachers?

During 2010-11, describe any changes to the freedom and flexibility you had as a principal with respect to implementing the SIG. [Probe for new flexibility in staffing, calendars, scheduling, budgeting.]

## LEADERSHIP

Describe how you modified the school's culture/environment in 2010-11 to increase how, and the degree to which, staff and key stakeholders contributed to student learning.

Did you appoint a SIG team in 2010-11? If so, describe the SIG team membership and their activities that support implementation of the intervention model.

## SYSTEM INTERVENTIONS

Describe how your school worked with external providers to support SIG implementation.

## ASSESSMENT

What data did you collect to monitor student learning and achievement in 2010-11? (Probe for use of benchmark and interim assessments.)

How did you ensure assessments are aligned to state standards and curricular content?

How did you ensure assessments are used to guide instructional decisions and monitor student learning?

## ADDITIONAL QUESTIONS

Please describe any other support you provided schools during 2010-11 that was not covered in the previous questions.

What were the biggest successes during SIG implementation in 2010-11?

What were the biggest obstacles to implementing SIG plans in 2010-11?

What additional support from MDE would be most helpful in addressing these obstacles?

Any other comments about SIG implementation?

## SIG School Specialist Interview Protocol SIG Implementation in Year One

<b>District:</b>	<b>Interviewer:</b>
<b>School:</b>	<b>Date/Time:</b>
<b>Interviewee:</b>	

### Introduction

Thanks again for taking the time to speak with me this morning/afternoon. Before we start, I'd like to provide a little background on our work, and answer any questions you might have for me.

As you probably know, I work for an independent, not-for-profit research organization called WestEd, and we are under contract with the Michigan Department of Education to study the implementation of the American Recovery and Reinvestment Act (or ARRA) -funded School Improvement Grants (SIGs) that were awarded in 2010. And more specifically, we're collecting information about the decisions and strategies that schools and districts undertake, and the constraints they face as they work to implement intervention models intended to improve student outcomes.

The study is taking place at all 28 schools in Michigan that were awarded SIGs in 2010 with funds from the American Recovery and Reinvestment Act (or ARRA). **[name of school]** was one of these 28 schools.

Although WestEd is studying all three years of SIG implementation, for this interview I just want you to focus on how SIG was implemented in its first year – that is, during the 2010-11 school year.

Do you have any questions before we begin?

### YOUR TITLE AND ROLE

First, my understanding is that you were the SIG Specialist at **[name of district]** during 2010-11. Is that correct?

Could you explain what your exact duties were with regards to implementing SIG at **[name of school(s)]** during 2010-11?

## RECRUITING AND SELECTING STAFF

How long have you been a SIG specialist at this school? Describe your role in SIG implementation during 2010-11. (Probe for previous experience/history with the school, the type of support they provided, to whom they provided it, and whether they received guidance on what support to provide.).

Describe the staff qualifications, criteria, and skills (including locally adopted competencies) identified as critical to SIG-related school improvement efforts.

In your opinion, are these the qualifications, criteria, and skills necessary for successful SIG implementation? Please explain.

Were all key SIG-related positions at the school filled? If not, describe progress as of the end of 2010-11.

## PROFESSIONAL DEVELOPMENT (PD)/TRAINING

Describe the professional development that the principal and teachers received to support SIG implementation in 2010-11. [Probe for needs assessment, pre/post data from training, satisfaction surveys.] [Probe for alignment with critical skills/competencies used in hiring staff.]

Describe the professional development you received to support SIG implementation. [Probe for needs assessment, pre/post data from training, satisfaction surveys.] (Probe for alignment with critical skills/competencies used in hiring staff.)

Describe any professional development you provided to support SIG implementation?

## COACHING

Describe the coaching that the principal and teachers received at this school in 2010-11. (Probe for alignment with critical skills/competencies used in hiring.)

Describe any coaching you received in 2010-11 (Probe for alignment with critical skills/competencies used in hiring.)

Describe the coaching you provided teachers and principals in 2010-11? (Probe for alignment with critical skills/competencies used in hiring.)

## DECISION SUPPORT DATA SYSTEM

What data did you use to inform decisions related to SIG implementation and the support you provided teachers?

Are these data collected systematically? [If yes, probe for frequency.]

## **FACILITATIVE ADMINISTRATION**

How did the district and school change its organizational structure in 2010-11 to better support principals and teachers? (Probe for new governance structure.)

## **LEADERSHIP**

Describe the leadership provided by the principal and district in 2010-11 with respect to helping staff and key stakeholders contribute to student learning.

## **SYSTEM INTERVENTIONS**

Describe how your school worked with external providers to support SIG implementation.

What was your role in working with external providers?

How were external providers identified and selected?

What role did the district have in working with external providers?

## **ASSESSMENT**

Describe your role in helping teachers monitor student learning and achievement in 2010-11?

[If applicable] What data did you collect to monitor student learning and achievement in 2010-11?  
(Probe for use of benchmark and interim assessments.)

## **ADDITIONAL QUESTIONS**

Please describe any other support that you provided to the school in 2010-11 that was not covered in previous questions.

What were the biggest successes during SIG implementation?

What were the biggest obstacles to implementing SIG plans?

What additional support from MDE would be most helpful in addressing these obstacles?

Any other comments about SIG implementation?